
**BURBANK SANITARY DISTRICT
REGULAR MEETING AGENDA FOR
May 20, 2025 at 7:00 PM**

The meeting will be held at 7:00 p.m. in person at District Office, 20863 Stevens Creek Boulevard, Suite 100, Cupertino, CA 95014 and via teleconferencing and anyone interested may also call in. [call (866) 899-4679 Conference ID: 785-518-013]

1. CALL TO ORDER

2. ROLL CALL

3. APPROVAL OF AGENDA

4. PUBLIC COMMENTARY – This area is reserved for items **not** listed on the agenda. The Brown Act does not allow discussion of or action on items not on the agenda. The Board may briefly respond to comments or questions from members of the public, provide a reference to staff or other resources for factual information, or direct staff to place the issue on a future agenda. There is a three (3) minute limit for individual speakers.

4.A. Visitor Commentary

4.B. Agency Representatives

4.C. Board Commentary

5. CLOSED SESSION

5.A. CONFERENCE WITH LEGAL COUNSEL –EXISTING LITIGATION

Government Code Section 54956.9(d)(1) Name of Case: County Sanitation District 2-3, West Valley Sanitation District, Cupertino Sanitary District, Burbank Sanitary District and the City of Milpitas v. The City of San Jose, The City of Santa Clara, and Does 1 through 50 inclusive.

6. CONSENT CALENDAR

6.A. Approval of Minutes. Board action required: Approve Meeting Minutes from 5/6/25.

7. WARRANTS

7.A. Approval of Warrants. Board action required: Approve four (4) warrants.

1. Mark Thomas & Company, Inc. (District Management Services)

2. First Tech Federal Credit Union (Board of Directors' Payroll)

3. County Roads & Airports (Encroachment Permit – 124 Boston Ave & Clean Up Day)

4. Rene Prupes (CASA Conference Expenses)

8. NEW BUSINESS

8.A. None.

9. UNFINISHED BUSINESS

9.A. GreenWaste Recovery, Inc.

1) Annual Spring Clean Up Day Debrief. Board action required: None.

2) GreenWaste Annual CPI Increase Board action required: Review and accept Annual CPI increase.

3) GreenWaste 2024 Sustainability Report. Board action required: None.

4) GreenWaste Q1 2025 Quarterly Report. Board action required: None

9.B. Report on CASA Winter Conference 2025. Board action required: None.

9.C. Cyber Security Update. Board action required: None

9.D. FPPC Form 470 – Annual Financial Disclosure Statements. Board action required: Board members to file Form 470 by July 31, 2025.

10. HOUSEKEEPING ITEMS

10.A. Updates on Housekeeping Items. Board action required: None.

10.B. Agenda Items for Next Meeting. Board action required: None.

11. ADJOURNMENT: NEXT REGULAR MEETING – Tuesday, June 3, 2025

In compliance with the Americans with Disabilities Act of 1990, if you need special assistance to participate in a District meeting, or you need a copy of the agenda, or the agenda packet, in an appropriate alternative format, please contact the District Administrator's office at (408) 255-2137. Notification of at least 48 hours prior to the meeting or time when services are needed will assist the District staff in assuring that reasonable arrangements can be made to provide accessibility to the meeting or service. In accordance with California Government Code Section 54957.5, any writing or document that is a public record, relates to an open session agenda item, and is distributed less than 72 hours prior to a regular meeting will be made available for public inspection at the District Office. If, however, the document or writing is not distributed until the regular meeting to which it relates, then the document or writing will be made available to the public at the location of the meeting, as listed on this agenda.

* Pursuant to Government Code 54954 subsection b, subsection 4, this facility constitutes the closest meeting facility for the Burbank Sanitary District, since the District has no other meeting facility within the boundaries of the territory, over which the Burbank Sanitary District exercises jurisdiction.

BURBANK SANITARY DISTRICT

6. CONSENT CALENDAR

6.A. APPROVAL OF MINUTES

Approve Minutes from Special Meeting of
May 6, 2025

**BURBANK SANITARY DISTRICT
BOARD OF DIRECTORS**

**MINUTES OF SPECIAL MEETING
May 6, 2025**

1. CALL TO ORDER

The Board of the Burbank Sanitary District convened this date at 2:00 p.m. in person at the District Office at 20863 Stevens Creek Boulevard, Suite 100, Cupertino, CA 95014 and via teleconferencing. Director Seldal called the meeting to order at 2:01 p.m.

2. ROLL CALL

Directors Present: Rene Prupes (joined remotely), Procopio Sclafani, Ken Colson, Mark Negrete, Kristina Seldal
Directors Absent: None
Staff: Benjamin Porter (District Manager), Sarah Chou (Associate Sanitary Engineer)
Counsel: None
Advisor: None
Visitors: None

3. APPROVAL OF AGENDA

Motion: To approve the agenda.

Move: Colson

Second: Negrete

Board vote: (roll call)

Ayes: Prupes, Sclafani, Colson, Negrete, Seldal

Noes: None

Abstain: None

4. PUBLIC COMMENTARY

4.A. Visitor Commentary – None.

4.B. Agency Representatives – Manager Porter thanked all the Directors for their flexibility in having this Special Meeting.

4.C. Board Commentary – None.

5. CLOSED SESSION

5.A. CONFERENCE WITH LEGAL COUNSEL –EXISTING LITIGATION

Government Code Section 54956.9(d)(1) Name of Case: County Sanitation District 2-3, West Valley Sanitation District, Cupertino Sanitary District, Burbank Sanitary District and the City of Milpitas v. The City of San Jose, The City of Santa Clara, and Does 1 through 50 inclusive.

There was no closed session.

6. CONSENT CALENDAR

6A. Approval of Minutes from the Regular Meeting of April 15, 2025

Motion: To approve Meeting Minutes from the regular Meeting of April 15, 2025

Move: Sclafani

Second: Negrete

Board vote: (roll call)

Ayes: Prupes, Sclafani, Colson, Negrete, Seldal

Noes: None

Absent: None

Abstain: None

7. NEW BUSINESS

None.

8. UNFINISHED BUSINESS

8.A. GreenWaste Recovery, Inc. – Annual Spring Clean Up Planning. Board action required:
Finalize business card and handout.

- The Board reviewed and provided comments on the handout; staff to make changes and send to graphic designer for review.
- Staff to prepare badges with QR code for Directors to use on Clean Up Day.
- Sherriff will have deputies drive by the area 48 hours before the event
- The Board discussed event day tasks for Directors and staff.
- Staff to cancel the booking for Lincoln School parking lot.

8.B. Location of Public Hearing on Taxroll Collection, June 17, 2025. Board action required:
Select location for Public Hearing.

Motion: Select District Office as the location for Taxroll Collection Public Hearing on June 17, 2025, at 7:00 p.m.

Move: Sclafani

Second: Negrete

Board vote: (roll call)

Ayes: Prupes, Sclafani, Colson, Negrete, Seldal

Noes: None

Absent: None

Abstain: None

The Board also discussed planning to hold a public meeting with BBQ in the future.

8.C. Cyber Security Update. Board action required: None.

Manager Porter provided update for the cyber security on Board emails and District website. He will schedule another meeting with Director Sclafani to discuss next steps.

9. HOUSEKEEPING ITEMS

9.A. Updates on Housekeeping Items.

- The Board advised that they were having problems filing Form 470 online. Director Sclafani will forward the error messages to staff. Staff to coordinate with Registrar of Voters.
- Director Colson will attend LAFCO meeting on May 14, 2025.

9.B. Agenda Items for Upcoming Meetings.

- Annual Spring Clean Up Day Debrief

10. ADJOURNMENT – NEXT REGULAR MEETING – Tuesday, May 20, 2025.

Motion: To adjourn meeting at 3:13 pm.

Move: Prupes

Second: Negrete

Board vote: (roll call)

Ayes: Prupes, Sclafani, Colson, Negrete, Seldal

Noes: None

Abstain: None

Absent: None

Approved: May 20, 2025

Respectfully Submitted,

Mark Thomas & Company, Inc.

Rene Prupes, President

District Manager
Benjamin T. Porter, PE

BURBANK SANITARY DISTRICT

7. WARRANTS

7.A. APPROVAL OF WARRANTS

1. Mark Thomas & Company, Inc.
2. First Tech Federal Credit Union
3. County Roads & Airports
4. Rene Prupes

Warrant List for 05-20-25

#	Payee	Invoice Date	Invoice No.	Invoice Amount	Description	Warrant No.
1	Mark Thomas and Company, Inc	5/9/2025	55369	\$ 23,044.51	District Management Services	4213
2	Burbank Sanitary District for Deposits / First Tech Fed Credit Union		N/A		Board Payroll, Processing Fees/Taxes	
	Rene Prupes			\$ 480.00	4/15/2025, 5/6/2025	
	Procopio Sclafani			\$ 480.00	4/15/2025, 5/6/2025	
	Ken Colson			\$ 480.00	4/15/2025, 5/6/2025	
	Mark Negrete			\$ 480.00	4/15/2025, 5/6/2025	
	Kristina Seldal			\$ 480.00	4/15/2025, 5/6/2025	
	Total payment to Directors			\$ 2,400.00		
	Estimated processing fees/taxes			\$ 300.00		
	Payroll Deposit to First Tech Subtotal			\$ 2,700.00		4214
3	County Roads & Airports	4/29/2025	N/A	\$ 1,120.70	Enroachment Permit - 124 Boston Ave & Annual Clean Up Day	4215
4	Rene Prupes	4/16/2025	N/A	\$ 1,085.35	CASA Conference Expenses	4216
	TOTAL WARRANT AMOUNT			\$ 27,950.56		
	TOTAL YEAR-TO-DATE WARRANT AMOUNT FY 2024-25			\$ 937,038.57		



MARK THOMAS

Ms. Rene Prupes
Burbank Sanitary District
20863 Stevens Creek Blvd., Suite 100
Cupertino, CA 95014

May 9, 2025
Project No. 24-00162
Invoice No. 55369

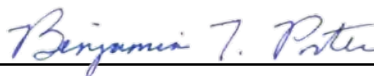
Project: Burbank Sanitary District - Maintenance & Operation FY2024-25

Billing Period: March 31, 2025 through April 27, 2025

Task	Description	Amount
<u>Phase 0610 - ADMINISTRATION</u>		
0610-0001	Clerical & Accounting	\$ 2,188.15
0610-0002	Agreements, Correspondences, etc.	\$ 115.43
0610-0003	County Dept Permit Coordination	\$ 211.96
0610-0005	SSMP/Regional Board Coordination	\$ 972.84
0610-0006	Board Meetings	\$ 4,042.61
0610-0007	District Management	\$ 1,783.54
Subtotal Administration		\$ 9,314.53
<u>Phase 0620 - ENGINEERING SUPPORT</u>		
0620-0011	Engineering Inquiries	\$ 859.51
0620-0013	CIP Oversight and Management	\$ 2,220.56
0620-0014	Tax Roll Preparation	\$ 577.15
0620-0016	District Website	\$ 218.82
0620-0017	Annual Clean Up Day	\$ 2,703.43
Subtotal Engineering Support		\$ 6,579.47
<u>Phase 700 - INSPECTION</u>		
0700-0014	FOG Inspection	\$ 2,217.80
Subtotal Inspection		\$ 2,217.80
<u>Phase 0800 - MAINTENANCE & REPAIR</u>		
0800-0011	Preventive Maintenance	\$ 162.14
0800-0012	Repairs/CIP	\$ 3,750.28
0800-0013	CCTV and Condition Assessments	\$ 1,020.29
Subtotal Maintenance & Repair		\$ 4,932.71

TOTAL THIS INVOICE

\$ 23,044.51



Reviewed By Benjamin T. Porter

TERMS: Net 30 Days



(408) 253-7863
20863 STEVENS CREEK BOULEVARD, SUITE 100
CUPERTINO, CA 95014

MARKTHOMAS.COM



Mark Thomas & Company, Inc.
ACH Payment Remittance:
JPMorgan Chase Bank
Account# 565855999
Routing# 322271627

Benjamin Porter
Burbank Sanitary District
c/o Mark Thomas & Company, Inc.
20863 Stevens Creek Blvd., Suite 100
Cupertino, California 95014

May 09, 2025
Project No: 24-00162
Invoice No: 55369

Project 24-00162 BSD-Maintenance & Operation FY2024-25

Professional Services through April 27, 2025

Phase 0610 ADMINISTRATION

Task 0001 Clerical & Accounting

Professional Personnel

	Hours	Rate	Amount	
Accounting Specialist				
Yako, Lorie	19.25	113.67	2,188.15	
Totals	19.25		2,188.15	
Total Labor				2,188.15
		Total this Task		\$2,188.15

Task 0002 Agreements, Correspondences, etc

Professional Personnel

	Hours	Rate	Amount	
Technical Assistant				
Ho, Su	1.00	115.43	115.43	
Totals	1.00		115.43	
Total Labor				115.43
		Total this Task		\$115.43

Task 0003 County Dept Permit Coordination

Professional Personnel

	Hours	Rate	Amount	
Assistant Sanitary Engineer				
Chou, Sarah	.25	155.25	38.81	
Technical Assistant				
Ho, Su	1.50	115.43	173.15	
Totals	1.75		211.96	
Total Labor				211.96
		Total this Task		\$211.96

Task 0005 SSMP/Regional Board Coordination

Payment due upon receipt. ACH Remittance: JPMorgan Chase Bank, Routing# 322271627, Account# 565855999.

Check Remittance: P.O. Box 103616 Pasadena, CA 91189-3616. For questions email AR@markthomas.com

Professional Personnel

	Hours	Rate	Amount	
District Manager Engineer Porter, Benjamin	3.00	324.28	972.84	
Totals	3.00		972.84	
Total Labor				972.84
		Total this Task		\$972.84

Task 0006 Board Meeting

Professional Personnel

	Hours	Rate	Amount	
District Manager Engineer Porter, Benjamin	7.00	324.28	2,269.96	
Senior Sanitary Engineer Kathula, Vani	4.00	226.73	906.92	
Technical Assistant Ho, Su	7.50	115.43	865.73	
Totals	18.50		4,042.61	
Total Labor				4,042.61
		Total this Task		\$4,042.61

Task 0007 District Management

Professional Personnel

	Hours	Rate	Amount	
District Manager Engineer Porter, Benjamin	5.50	324.28	1,783.54	
Totals	5.50		1,783.54	
Total Labor				1,783.54
		Total this Task		\$1,783.54
		Total this Phase		\$9,314.53

Phase 0620 ENGINEERING SUPPORT

Task 0011 Engineering Inquiries

Professional Personnel

	Hours	Rate	Amount	
Senior Sanitary Engineer Delgadillo, Esteban	2.50	226.73	566.83	
Associate Sanitary Engineer Almondia, Julie	.50	195.12	97.56	
Garrison, Gregory	1.00	195.12	195.12	
Totals	4.00		859.51	
Total Labor				859.51
		Total this Task		\$859.51

Task 0013 CIP Oversight and Management

Project	24-00162	BSD-Maintenance & Operation FY2024-25	Invoice	55369
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Professional Personnel

	Hours	Rate	Amount	
Deputy District Manager Woodhouse, Robert	8.00	277.57	2,220.56	
Totals	8.00		2,220.56	
Total Labor				2,220.56
		Total this Task		\$2,220.56

Task 0014 Taxroll Preparation

Professional Personnel

	Hours	Rate	Amount	
Technical Assistant Ho, Su	5.00	115.43	577.15	
Totals	5.00		577.15	
Total Labor				577.15
		Total this Task		\$577.15

Task 0016 District Website

Professional Personnel

	Hours	Rate	Amount	
District Manager Engineer Porter, Benjamin	.50	324.28	162.14	
Senior Sanitary Engineer Kathula, Vani	.25	226.73	56.68	
Totals	.75		218.82	
Total Labor				218.82
		Total this Task		\$218.82

Task 0017 Annual Clean Up Day

Professional Personnel

	Hours	Rate	Amount	
District Manager Engineer Porter, Benjamin	4.25	324.28	1,378.19	
Senior Sanitary Engineer Kathula, Vani	2.00	226.73	453.46	
Assistant Sanitary Engineer Chou, Sarah	4.50	155.25	698.63	
Technical Assistant Ho, Su	1.50	115.43	173.15	
Totals	12.25		2,703.43	
Total Labor				2,703.43
		Total this Task		\$2,703.43
		Total this Phase		\$6,579.47

Phase 0700 INSPECTION

Task 0014 FOG Inspection

Project	24-00162	BSD-Maintenance & Operation FY2024-25	Invoice	55369
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Professional Personnel

	Hours	Rate	Amount	
Inspector				
Cacdac, Alvin	15.00	145.66	2,184.90	
Totals	15.00		2,184.90	
Total Labor				2,184.90

Unit Billing

Direct Billable Mileage

4/1/2025	BSD FOG	15.0 Miles @ 0.70	10.50	
4/2/2025	BSD FOG	16.0 Miles @ 0.70	11.20	
4/15/2025	BSD FOG	16.0 Miles @ 0.70	11.20	
	Total Units		32.90	32.90

Total this Task \$2,217.80

Total this Phase \$2,217.80

Phase 0800 MAINTENANCE & REPAIR

Task 0011 Preventive Maintenance

Professional Personnel

	Hours	Rate	Amount	
District Manager Engineer				
Porter, Benjamin	.50	324.28	162.14	
Totals	.50		162.14	
Total Labor				162.14

Total this Task \$162.14

Task 0012 Repairs/CIP

Professional Personnel

	Hours	Rate	Amount	
District Manager Engineer				
Porter, Benjamin	3.00	324.28	972.84	
Senior Sanitary Engineer				
Kathula, Vani	12.25	226.73	2,777.44	
Totals	15.25		3,750.28	
Total Labor				3,750.28

Total this Task \$3,750.28

Task 0013 CCTV & Condition Assess

Professional Personnel

	Hours	Rate	Amount	
Senior Sanitary Engineer				
Kathula, Vani	4.50	226.73	1,020.29	
Totals	4.50		1,020.29	
Total Labor				1,020.29

Total this Task \$1,020.29

Total this Phase \$4,932.71

Payment due upon receipt. ACH Remittance: JPMorgan Chase Bank, Routing# 322271627, Account# 565855999.

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Check Remittance: P.O. Box 103616 Pasadena, CA 91189-3616. For questions email AR@markthomas.com

Project	24-00162	BSD-Maintenance & Operation FY2024-25	Invoice	55369
Total this Invoice				\$23,044.51

County of Santa Clara
Roads and Airports Department

101 Skyport Drive
San Jose, California 95110-1302
408-573-2400



Invoice

Invoice to:

Burbank Sanitary District
Attn: Shirley Ho
20863 Stevens Creek Boulevard
Suite 100
Cupertino, CA 95014
(408) 253-7863

Invoice Date: 04/29/25

Shirley Ho: sho@markthomas.com

For work performed at:

**Encroachment Permit – Various Locations
1st Quarter Billing**

Date Assessed	Fee Description	Quantity	Total Fee Amount
01/01/2025 to 03/31/2025	Encroachment permits	2	\$1,120.70

BTP II





Total Amount Due

\$1,120.70

Encroachment Permit	Balance Due	Applicant Organization	Permit Status	Work Order Number	Trench Cut Fee Amount
ENC25-0067	\$596.70	Burbank Sanitary District	Issued		
ENC25-0071	\$524.00	Burbank Sanitary District	Issued		



County of Santa Clara
Department of Roads and Airports
101 Skyport Drive
San Jose, California 95110

**ENCROACHMENT
PERMIT CARD**

PERMIT NO.: ENC25-0067 **ISSUED BY:** Silvana Valiente **ROAD DEPT ENG.:** LARRY MACEREN
SITE ADDRESS: 124 Boston AV, SAN JOSE, CA 95128
CROSS STREET: OLIVE AVE **INSPECTION ZONE:** 2
PARCEL NO.:

ISSUED: 3/10/2025

EXPIRES: 3/10/2026

PERMIT ISSUED TO:

<input type="checkbox"/> APPLICANT Shirley Ho Burbank Sanitary District 20863 Stevens Creek Blvd, Suite 100 Cupertino, CA 95014 Sho@Markthomas.Com PHONE: 4084777312	<input type="checkbox"/> CONTRACTOR	<input type="checkbox"/> ENGINEER
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PROJECT DESCRIPTION	
Bond Amount:	Work Order No.:

No Fee Permit:	No	WBS Number: 603-90-11
Deposit Amount:	\$0.00	Note
Total Fee:	\$596.70	The encroachment permit fee is non-refundable.

PRIOR TO ANY WORK/EVENT IN THE COUNTY ROW

- The Roads and Airports Inspector must be contacted 48 hours (not including weekend days and County holidays) prior to beginning any work in the right-of-way.
- Refer to the Special Requirements if Permittee is required to conduct a preconstruction meeting.

TO REQUEST INSPECTIONS:

- Send an email to inspections@rda.sccgov.org. Include permit number (required), your name, phone number, email address, and the date you want to meet the inspector or call for inspection. Subject line of message should include the permit number and what you require (i.e., inspection or meeting). The message will be forwarded to the assigned inspector.

SPECIAL REQUIREMENTS/ SPECIAL PROVISIONS/ GENERAL PROVISIONS

- Refer to the attached Encroachment Permit Special Requirements, Special Provisions and General Provisions for detailed comments and requirements regarding this permit.
- Permittee must abide by the Special Requirements, Special Provisions and General Provisions.

POST THIS PERMIT AT THE JOB SITE



County of Santa Clara
Department of Roads and Airports
101 Skyport Drive
San Jose, California 95110

**ENCROACHMENT
PERMIT CARD**

PERMIT NO.: ENC25-0071 **ISSUED BY:** Silvana Valiente **ROAD DEPT ENG.:** Larry Maceren
SITE ADDRESS: 4 WABASH AV, SAN JOSE, CA 95128
CROSS STREET: W San Carlos St **INSPECTION ZONE:** 1
PARCEL NO.:

ISSUED: 3/14/2025

EXPIRES: 3/14/2026

PERMIT ISSUED TO:

<input type="checkbox"/> APPLICANT Shirley Ho Burbank Sanitary District 20863 Stevens Creek Blvd, Suite 100 Cupertino, CA 95014 Sho@Markthomas.Com PHONE: 4084777312	<input type="checkbox"/> CONTRACTOR	<input type="checkbox"/> ENGINEER
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PROJECT DESCRIPTION	
Miscellaneous Work Dumpster in the ROW - Applicant to place debris boxes within County right-of-way along Bailey Avenue, Olive Avenue, Wabash Avenue, Elliot Street, and Basile Avenue for 2025 Spring Cleanup Day	
Bond Amount:	Work Order No.:

No Fee Permit:	No	WBS Number: 603-90-11
Deposit Amount:	\$0.00	Note
Total Fee:	\$524.00	The encroachment permit fee is non-refundable.

PRIOR TO ANY WORK/EVENT IN THE COUNTY ROW

- The Roads and Airports Inspector must be contacted 48 hours (not including weekend days and County holidays) prior to beginning any work in the right-of-way.
- Refer to the Special Requirements if Permittee is required to conduct a preconstruction meeting.

TO REQUEST INSPECTIONS:

- Send an email to inspections@rda.sccgov.org. Include permit number (required), your name, phone number, email address, and the date you want to meet the inspector or call for inspection. Subject line of message should include the permit number and what you require (i.e., inspection or meeting). The message will be forwarded to the assigned inspector.

SPECIAL REQUIREMENTS/ SPECIAL PROVISIONS/ GENERAL PROVISIONS

- Refer to the attached Encroachment Permit Special Requirements, Special Provisions and General Provisions for detailed comments and requirements regarding this permit.
- Permittee must abide by the Special Requirements, Special Provisions and General Provisions.

POST THIS PERMIT AT THE JOB SITE

**BURBANK SANITARY DISTRICT
EXPENSE RECORD
for DIRECTORS and STAFF**

TYPE OF EVENT**(CONFERENCE, MEETING, SEMINAR)**CASA Conference**DATE(S)** 1/29/25 - 1/31/25LODGING (Attach bill and adjust for self only) \$438.62

TRANSPORTATION (Airfare, etc) _____

TRANSPORTATION - Mileage @ Current IRS Rate of \$ 0.70 per mile

894 miles @ \$ 0.70 = \$625.80TRANSPORTATION - Cab or Bus fare \$0.00

MEALS (Attach receipts if available) _____

PARKING \$20.93

TIPS and GRATUITIES _____

REGISTRATION FEES (Attach receipts/invoices) _____

TELEPHONE / INTERNET FEES \$0.00

OTHER (Specify) _____

TOTAL REIMBURSEMENT EXPENSES

\$1,085.35

NAME (Signature)

R. P.

NAME (Print)

Rene Prupes

BTPIL

HYATT PALM SPRINGS

HYATT PALM SPRINGS
285 North Palm Canyon Drive
Palm Springs, CA 92262
Tel: 760-322-9000
Fax: 760-322-6009

INVOICE

Mr Jon Freilich
563 Arleta Ave
San Jose CA 95128
United States

Confirmation No. 4712366601

Group Name

Room No. 0625
Arrival 01-29-25
Departure 01-31-25
Folio Window 1
Folio No. 635268

Date	Description	Charges	Credits
01-29-25	Deposit Transferred at C/I		438.62
01-29-25	Accommodation	187.90	
01-29-25	City Occupancy Tax	25.37	
01-29-25	BID Assessment	5.64	
01-29-25	CA Assessment	0.40	
01-30-25	Accommodation	187.90	
01-30-25	City Occupancy Tax	25.37	
01-30-25	BID Assessment	5.64	
01-30-25	CA Assessment	0.40	

Total	438.62	438.62
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Guest Signature

Balance	0.00
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I agree that my liability for this bill is not waived and I agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

WE HOPE YOU ENJOYED YOUR STAY WITH US!

World of Hyatt Summary

Membership: XXXXXX053L
Bonus Codes:
Qualifying Nights: 2
Eligible Spend: 373.67
Redemption Eligible: 0.00

Summary Invoice, please see front desk for eligibility details.

Please direct Lost & Found inquiries to:
ileftmystuff.com and enter Client Identification Number 94356

Question regarding your bill?
billing@hyattpalms.com

Please forward all invoice payments to:
Hyatt Palm Springs
285 North Palm Canyon Drive
Palm Springs, CA 92262

Peppers Thai Palm Springs
396 N Palm Canyon Dr
Palm Springs, CA 92262
(760) 322-1259

CC Sale

Server #: 1
BRIC: 06UM3MXHNMYF048MGDM
Batch #: 0539 Item 0020
01/29/25 17:24:57
APPR CODE: 97507D
Visa TAP-E
*****8657

Amount	\$34.85
Tip	7.00
Total	41.85

BURBANK SANITARY DISTRICT

9. UNFINISHED BUSINESS

- 9.A. GreenWaste Recovery Inc.
- 9.B. Report on CASA Winter Conference 2025
- 9.C. Cyber Security Update



GreenWaste Recovery LLC
610 E Gish Road, San Jose, CA 95112
O: (408) 938-4930
www.greenwaste.com

April 30, 2025

Benjamin T. Porter, P.E.
Burbank Sanitary District
20863 Stevens Creek Blvd.
Suite 100
Cupertino, CA 95014

RE: Annual Rate Increase

Dear Mr. Porter:

We have calculated the new rates for Waste Collection as specified in the Collection Service Agreement effective July 1, 2016, ARTICLE 4, Section 4.02. Enclosed is the calculation of the CPI adjustment, a copy of the indexes from the Bureau of Labor Statistics website, and new rate schedules effective July 1, 2025.

The CPI increase is 2.69%, as calculated in the attachments to this letter.

If you have any questions, please feel free to call me at (347) 602-1131 or e-mail me at James.Redmond@greenwaste.com.

Yours very truly,

James Redmond
Chief Financial Officer

GreenWaste Recovery, LLC

Burbank Sanitary District
Annual Rate Adjustment

Consumer Price Index
All Items - CPI (U)
CUURS49BSA0
SF Bay Area


Effective: July 1, 2025

February 2025 Index	354.432
February 2024 Index	345.151
Difference	9.281
Adjustment Percentage	2.69%

Data extracted on: March 24, 2025 (1:03:57 PM)

Consumer Price Index for All Urban Consumers (CPI-U)

Series Id: CUURS49BSA0
Not Seasonally Adjusted
Series Title: All items in San Francisco-Oakland-Hayward, CA, all urban consumers, not seasonally adjusted
Area: San Francisco-Oakland-Hayward, CA
Item: All items
Base Period: 1982-84=100

Download:  [xlsx](#)

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Annual	HALF1	HALF2
2015		254.910		257.622		259.117		259.917		261.019		260.289	258.572	256.723	260.421
2016		262.600		264.565		266.041		267.853		270.306		269.483	266.344	263.911	268.777
2017		271.626		274.589		275.304		275.893		277.570		277.414	274.924	273.306	276.542
2018		281.308		283.422		286.062		287.664		289.673		289.896	285.550	282.666	288.435
2019		291.227		294.801		295.259		295.490		298.443		297.007	295.004	293.150	296.859
2020		299.690		298.074		300.032		300.182		301.736		302.948	300.084	299.109	301.059
2021		304.387		309.419		309.497		311.167		313.265		315.805	309.721	306.724	312.718
2022		320.195		324.878		330.539		328.871		332.062		331.222	327.060	323.408	330.711
2023		337.173		338.496		340.056		340.094		341.219		339.915	339.050	337.689	340.411
2024		345.151		351.247		351.064		349.290		349.370		348.001	348.417	347.857	348.977
2025		354.432													

**Burbank Sanitary District
Commercial Rates Effective 07/01/25**

CPI increase

2.69%

A. SFD COLLECTION SERVICE - CURBSIDE

Garbage Cart Sizes (gallons)	20	35	65	95
Collection	\$29.38	\$35.10	\$53.05	\$71.05
Disposal	\$2.83	\$4.46	\$9.01	\$13.47
MONTHLY TOTAL	\$ 32.21	\$ 39.56	\$ 62.05	\$ 84.52
Senior/Disability Rate	\$ 30.60	\$ 37.58	\$ 58.95	\$ 80.30

B. SFD COLLECTION SERVICE - On Premise Collection (backyard)

Garbage Cart Sizes (gallons)	20	35	65	95
Collection	\$44.24	\$51.55	\$68.77	\$86.77
Disposal	\$2.83	\$4.46	\$9.01	\$13.47
MONTHLY TOTAL	\$ 47.07	\$ 56.01	\$ 77.78	\$ 100.24
Senior/Disability Rate	\$ 44.72	\$ 53.21	\$ 73.89	\$ 95.23

C. SFD MONTHLY COST FOR ADDITIONAL GARBAGE CARTS (curbside and on-premise)

Garbage Cart Sizes (gallons)	20	35	65	95
Each Additional Solid Waste Cart	\$21.34	\$33.55	\$67.06	\$100.59

D. SFD BULKY WASTE COLLECTION SERVICE RATE (Cost for each collection in excess of (1) per Agreement year)

Bulky Waste Collection Size	5 CY Maximum/Collection		
Bulky Waste Collection (includes processing/disposal)		\$144.68	

Residential Disposal Charge Per Ton

\$94.00

Burbank Sanitary District

Commercial Rates Effective 07/01/25

CPI increase

2.69%

A. CART AND BIN COLLECTION RATES

Container Size	Collection Frequency					
	1X Week	2X Week	3X Week	4X Week	5X Week	6X Week
35 Gallon						
Collection	\$47.21	\$69.63	\$92.09	\$114.56	\$136.95	\$159.40
Disposal	\$7.51	\$14.99	\$22.50	\$30.02	\$37.51	\$44.98
Total	\$54.71	\$84.63	\$114.59	\$144.58	\$174.46	\$204.38
65 Gallon	1X Week	2X Week	3X Week	4X Week	5X Week	6X Week
Collection	\$69.86	\$107.27	\$144.76	\$182.25	\$219.74	\$257.18
Disposal	\$11.24	\$22.50	\$33.76	\$44.98	\$56.25	\$67.50
Total	\$81.10	\$129.77	\$178.52	\$227.23	\$276.00	\$324.68
95 Gallon	1X Week	2X Week	3X Week	4X Week	5X Week	6X Week
Collection	\$94.35	\$141.16	\$187.94	\$234.74	\$281.54	\$328.52
Disposal	\$14.99	\$30.02	\$44.98	\$59.98	\$74.97	\$89.99
Total	\$109.34	\$171.17	\$232.92	\$294.72	\$356.52	\$418.51
1 CY	1X Week	2X Week	3X Week	4X Week	5X Week	6X Week
Collection	\$141.14	\$263.26	\$385.34	\$507.48	\$629.59	\$751.70
Disposal	\$30.47	\$60.92	\$91.39	\$121.83	\$152.34	\$182.74
Total	\$171.60	\$324.18	\$476.73	\$629.31	\$781.93	\$934.44
2 CY	1X Week	2X Week	3X Week	4X Week	5X Week	6X Week
Collection	\$234.70	\$421.81	\$608.94	\$796.02	\$983.14	\$1,170.24
Disposal	\$60.92	\$121.83	\$182.74	\$243.71	\$304.62	\$365.58
Total	\$295.61	\$543.64	\$791.67	\$1,039.74	\$1,287.76	\$1,535.83
3 CY	1X Week	2X Week	3X Week	4X Week	5X Week	6X Week
Collection	\$347.28	\$599.41	\$851.53	\$1,103.64	\$1,355.75	\$1,607.85
Disposal	\$91.39	\$182.74	\$274.18	\$365.58	\$456.98	\$548.36
Total	\$438.68	\$782.14	\$1,125.71	\$1,469.22	\$1,812.73	\$2,156.21
4 CY	1X Week	2X Week	3X Week	4X Week	5X Week	6X Week
Collection	\$385.15	\$643.74	\$902.32	\$1,160.91	\$1,419.45	\$1,678.03
Disposal	\$121.83	\$243.71	\$365.58	\$487.43	\$609.27	\$731.15
Total	\$506.98	\$887.45	\$1,267.90	\$1,648.34	\$2,028.72	\$2,409.18

Burbank Sanitary District Commercial Rates Effective 07/01/25

CPI Increase

2.69%

A. CART AND BIN COLLECTION RATES

Container Size	Collection Frequency					
	1X Week	2X Week	3X Week	4X Week	5X Week	6X Week
6 CY						
Collection	\$570.88	\$941.83	\$1,312.82	\$1,683.74	\$2,054.69	\$2,425.66
Disposal	\$182.74	\$365.58	\$548.36	\$731.15	\$913.90	\$1,096.71
Total	\$753.61	\$1,307.42	\$1,861.18	\$2,414.89	\$2,968.59	\$3,522.37

20 CY Box	1X Week	2X Week	3X Week	4X Week	5X Week	6X Week
Collection	\$437.81	\$875.72	\$1,313.53	\$1,751.36	\$2,189.20	\$2,627.04

30 CY Box	1X Week	2X Week	3X Week	4X Week	5X Week	6X Week
Collection	\$456.88	\$913.76	\$1,370.63	\$1,827.50	\$2,284.40	\$2,741.28

40 CY Box	1X Week	2X Week	3X Week	4X Week	5X Week	6X Week
Collection	\$475.90	\$951.80	\$1,427.75	\$1,903.70	\$2,379.56	\$2,855.50

10 CY Box Lowboy	1X Week	2X Week	3X Week	4X Week	5X Week	6X Week
Collection	\$437.81	\$875.72	\$1,313.53	\$1,751.36	\$2,189.20	\$2,627.04

Compactor	1X Week	2X Week	3X Week	4X Week	5X Week	6X Week
Collection	\$666.32	\$1,332.55	\$1,998.84	\$2,665.15	\$3,331.39	\$3,997.72

B. PUSH RATES	0-25 ft	26-49 ft	50-75 ft	76-100 ft	101-125 ft	126+ ft
	N/C	\$47.61	\$76.16	\$104.71	\$133.28	\$145.32

C. CART OR BIN CLEANING

Each Occurrence					
Cart:	\$19.03	1-4 CY Bin	\$94.91	5+ CY Bin	\$142.82

Commercial Solid Waste Disposal Charge Per Ton:	\$95.34
Commercial Solid Waste Processing Charge Per Ton:	\$171.69

Note: All 10, 20, 30, 40 CY boxes and compactors are pull rates only; disposal will be based on actual disposal costs. The total customer rate will be the total cost for the collection and disposal.

From: [Freida Atayde](#)
To: [Benjamin Porter](#); [Shirley Ho](#)
Cc: [Omar Lopez](#)
Subject: GreenWaste 2024 Sustainability Report
Date: Tuesday, April 22, 2025 2:55:05 PM
Attachments: [image003.png](#)
[2024 Sustainability Report.pdf](#)

Dear Burbank Sanitary District,

This Earth Day, we are excited to announce the publication of our [GreenWaste® 2024 Sustainability Report](#). This year's report highlights significant ESG achievements, such as surpassing our 2030 Total Scope 1 and Scope 2 Emissions Reduction goal of 45%.

Key highlights from the 2024 Sustainability Report include:

- **GHG Emissions Decrease:** With a 53.4% decrease in Total Scope 1 and 2 GHG emissions versus baseline, GreenWaste surpassed its 2030 emission reduction target of 45% total combined Scope 1 and Scope 2 market-based GHG emissions from its 2022 baseline. This remarkable achievement underscores the company's commitment to renewable and zero emission energy sources.
- **Double Materiality Assessment:** In alignment with leading reporting standards, GreenWaste engaged with stakeholders across its value chain, including municipalities, customers, trade associations, non-profits, and employees, to prioritize the most important potential impact and business activity sustainability topics.
- **Domestic Recycling:** GreenWaste sent the majority of its top diverted materials by ton to 100% domestic end-market processing. In doing so, GreenWaste supports the local circular economy and can reduce GHG emissions associated with material transportation.
- **Continuous Innovation:** GreenWaste continues to drive forward investments in emerging collection and material and resource recovery technology and pilot projects. In 2024, GreenWaste piloted North America's first refuse hydrogen-powered fuel cell electric vehicle and added to its fleet of electric collections vehicles.
- **Employee Culture:** GreenWaste prides itself on the commitment its employees share in servicing customers. The company maintains a robust average tenure across its workforce, speaking to GreenWaste's cultivation of an environment where growth, development, and wellbeing are celebrated at every level. GreenWaste also continues to focus on its safety initiatives, resulting in its low TRIR of 2.07 and LTIR of 0.41.

Please take time to read the attached report (and check out page 18 on our community engagement!). If you have any questions, do not hesitate to reach out.

Regards,



Ereida Atayde

GreenWaste | Office Manager

Office (408) 938-4925 | Mobile (408) 393-1580

625 Charles St, San Jose, CA 95112

www.greenwaste.com

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Reimagine a Greener Way to a Better World— Reduce, Reuse, Recycle; print only when necessary and recycle what you don't reuse. For more information about GreenWaste, please visit us online at www.greenwaste.com.

View GreenWaste's privacy policy here. [privacy policy](#)



2024

Sustainability Report



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- 13 Circularity
- 15 Access & Opportunity
- 19 Appendix

FORWARD-LOOKING STATEMENTS: This report contains “forward-looking statements” that may include but are not limited to statements about integration of the acquisition and outcomes of the acquisition, including future operations, synergies, cost savings, and impact on earnings, cash flow, revenue, return on capital, shareholder returns, strength of the balance sheet or credit ratings, future capital allocation, and future leverage ratio, which are made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. Words such as “expect,” “likely,” “outlook,” “forecast,” “preliminary,” “would,” “could,” “should,” “can,” “will,” “project,” “intend,” “plan,” “goal,” “guidance,” “project,” “target,” “continue,” “sustain,” “objective,” “synergy,” “on track,” “believe,” “seek,” “estimate,” “anticipate,” “may,” “possible,” “assume,” and variations of such words and similar expressions are intended to identify such forward-looking statements. Potential investors and other readers should view these statements with caution and should not place undue reliance on such statements. Any forward-looking statement made by GreenWaste is based on information and estimates currently available and known to GreenWaste as of the date the statement is made. Such forward-looking statements are not guarantees of performance and are subject to risks and uncertainties that could cause actual results to be materially different from those, whether express or implied, set forth in such forward-looking statements, including but not limited to, general economic and capital markets conditions; acts of war, terrorism, natural disaster, public health risk and other impacts, including increased costs, social and commercial disruption, service reductions and other adverse effects on business, financial condition, results of operations and cash flows; legal proceedings that may be instituted related to the acquisition; unexpected costs, charges or expenses; disruption from the transaction impacting business relationships and operations; inability to timely or failure to successfully close or integrate the acquisition, implement plans, obtain permits, realize anticipated synergies or obtain results anticipated; and other risks and uncertainties described in GreenWaste’s financial reporting. Except to the extent required by law, GreenWaste does not assume any obligation to publicly update any forward-looking statement that may be made from time to time, whether written or oral, including financial estimates and forecasts, whether as a result of new or future information, events, circumstances, developments or otherwise.

Our 2024 Sustainability Update

As waste collectors and processors, we form a critical pillar of the global green transition. GreenWaste has been committed since our inception to pioneering the latest, greatest, and most efficient emerging material recovery and recycling technologies. This year our GreenWaste San Jose Material Recovery Facility designated as the **first High Diversion Organics Processing Facility** in California. We were the first in the USA to serve our customers with a full-size electric side-loading collection truck and we were the first in the USA to contract for a hydrogen-powered refuse fuel-cell electric vehicle to do the same, despite the vendor no longer being able to fulfill the order. Our continued investment in pilot projects to reduce circularity challenges, like hard-to-recycle plastics and textiles, along with other environmentally-friendly initiatives, **earned us eight different sustainability awards and recognitions in 2024**. We are proud to be continually recognized for our leadership in the circular economy.

At its core, our sustainability program is data-driven. We prioritize building a rigorous quantitative foundation for our sustainability strategies and practices, to enable us to set and meet ambitious goals with transparency and accountability. Since establishing our baseline environmental performance benchmarks in 2022, we have made rapid advances toward our 2030 objectives, including achieving **more than a 53% reduction in total Scope 1 and 2 emissions in two years**. From our field operatives to our corporate leadership, GreenWaste employees share a common commitment to sustainability that unites us in delivering tangible and traceable environmental benefits to our communities, on top of the impeccable service we're known for.

Our success is sustained by ongoing dialogue between leadership, employees, customers, and neighbors. Through our employee Safety and Engagement surveys, town halls, and our latest **double Materiality Assessment**, we've ensured our programs are future-minded and attuned to what our communities value most.

As we look forward to 2025 and beyond, we remain committed to our promise to show up for our communities and each other with courage, resourcefulness, dependability, and authenticity.



A stylized, handwritten signature in black ink, consisting of a large 'C' and 'E'.

Clete Elms,
Chief Operating Officer



Introduction: Our Sustainability Program

We know a greener, better world is within reach, and we have a plan to get there.

HOW WE TRACK, MEASURE, AND REPORT SUCCESS

Our history of sustainability reporting reflects our longstanding dedication to transparent communication with stakeholders. We conduct our emissions tracking and reporting according to the guidelines offered by the Greenhouse Gas Protocol Corporate Standard and verify our emissions inventories annually to ISO 14064-3:2019 requirements.¹ In addition, the facility diversion and recycling rates we report to customers, municipalities, and CalRecycle are certified by the Recycling Certification Institute (RCI), which independently verifies the accuracy of stated recycling rates. To date, our baseline and post-baseline voluntary reporting includes GRI², TCFD-alignment³, SBTi commitment⁴, GRESB⁵, RD/RS⁶ and RCI⁷.

GreenWaste's sustainability performance is evaluated quarterly by our Executive Leadership Team and Board of Directors' Environment and Sustainability Committee and our sustainability team reports directly to our General Counsel, a GreenWaste officer and Secretary to the Board. Since 2022, we've made remarkable progress toward several key performance indicators (KPIs) and goals, the most prominent being our 2030 goal to reduce our yearly Scope 1 and Scope 2 market-based emissions by 45% compared to our baseline. With our latest Double Materiality Assessment, we have refreshed our awareness of stakeholder perceptions and have integrated the latest data with those of our 2022 limited assessment. We continually re-evaluate our progress toward strategic sustainability priorities using evidence-based metrics and stakeholder input, ensuring our program maintains its integrity and longevity.

GREENWASTE'S 2024 SUSTAINABILITY AWARDS AND RECOGNITIONS

- Sustainable Business Award: Solid Waste Reduction (Sacramento County BERC)
- Powering Sustainability Award (Power Inn Alliance)
- Recognition for Environmental Stewardship (Sacramento Environmental Commission)
- Sponsor of the Year (California Product Stewardship Council)
- Certified Sustainable/Green Businesses (Sacramento BERC/California Green Business Network):
 - GreenWaste Florin Perkins Resource Recovery Facility
 - GreenWaste of Santa Cruz County
 - GreenWaste Zanker Resource Recovery Facility
 - GreenWaste Renewable Energy Digestion Facility





Governance Updates

Our commitment to transparency and integrity is reflected in all our corporate policies, regulatory compliance, and management structures. Over the years, we've developed a network of policies, including cybersecurity, anti-corruption, conflicts of interest, political contributions, human rights, environmental, environmentally preferable purchasing, inclusion, and safety, ensuring our staff is equipped to fulfill our mission and values. Below are new 2024 governance elements.

LEADERSHIP

We added new roles and welcomed new members to our executive leadership team in 2024, expanding our base of expertise and leadership experience with a growth mindset. Our new Chief Operations Officer, Clete Elms, joins us alongside new VPs in Sales and Marketing, Strategy and Execution, and Accounting. In addition, our Board welcomed a new Chair and we revised our Board Committee Members and Charters.

We also revised our Delegation of Authority, Conflict of Interest questionnaire, and Crisis Communication Plan, further clarifying our leadership structure and decision-making procedure in complex situations. Our senior leadership completed additional training to ensure that GreenWaste management systems are executed to the utmost ethical standard. These measures help safeguard our business practices and ensure risks are managed and communicated proactively.

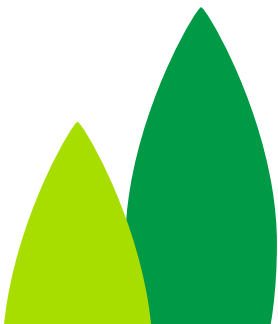
PROCESSES AND COMPLIANCE

In 2024, we audited our processes and worked to standardize key procedures across facilities and staff. We streamlined interdepartmental workflows with new materials such as approved contract templates, revised brand guidelines, and a refreshed brand asset library. Additionally, GreenWaste further consolidated our human resource technologies to provide all employees access to internal communication channels and improve efficiency of assigning, distributing, tracking, and completing our training programs.

We also spent time on forward-looking risk and compliance projects. Our evaluation of sustainable building features and site infrastructure led to further optimizations at the facility level. Additionally, we evaluated our supply chain in the continued fulfillment of our Environmentally Preferable Purchasing Policy.

POLICY UPDATES

Continuous review of our policies and practices helps maintain the service excellence our customers expect. In addition to renewing our process oversight and reporting under the Corporate Transparency Act, we expanded and updated our policy library in 2024. Our senior leadership and operational management developed Workplace Violence Prevention and site-specific Respiratory Illness and Heat Illness Prevention policies. We also updated our website Privacy Policy and Terms of Service⁸ to align them with the most recent best practices for data protection. Finally, we created and/or revised other policies in accordance with change in law and best practices.





GreenWaste By the Numbers in 2024

Our achievements at a glance.

<div>40+</div> <div>Years of Innovation</div>	<div>100%</div> <div>Collection Fleet and Heavy Equipment Powered by Renewable or Alternative Fuels⁹</div>		<div>43.1%</div> <div>Electricity Use Powered from Renewable Sources</div>	<div>2.1M+</div> <div>kWh of Excess Renewable Energy Sold to the Grid¹⁰</div>
<div>13</div> <div>Facilities Across Northern California</div>	<div>100+</div> <div>Different Types of Material Diverted from Landfill</div>	<div>1.2M+</div> <div>Tons Diverted from Landfill</div>	<div>520K+</div> <div>Tons of Organics Processed</div>	<div>300K+</div> <div>Tons of Recycled Products Produced</div>
<div>22+</div> <div>ESG Awards and Recognitions Received Since 2000</div>	<div>8+</div> <div>Years of Average Employee Tenure</div>	<div>1K+</div> <div>Employees</div>	<div>93%</div> <div>Employees Identify as a Racial Minority</div>	<div>50+</div> <div>Communities Served</div>



Mascot With a Mission: The Quokka

The GreenWaste family has expanded — keep an eye out for our quokka on social media and at outreach events!

As part of our brand refresh, we were thrilled to announce our new company mascot, the quokka. Quokkas are often referred to as “the happiest animals on earth,” known for their friendly nature, infectious smiles, and embodying our core values of innovation and resourcefulness. Please meet our family of eight unique quokkas, each of which are named after and embody a GreenWaste core value or promise.

GREENWASTE PROMISES

We are who we say we are, and we do what we say we'll do with honesty, transparency and integrity to deliver value to all we serve.



Authentic Quokka

QUOKKA FEATURES

Quokkas are herbivorous marsupials (they eat yard waste, basically making them mini composters!).

GREENWASTE VALUES

Champion ideas that drive sustainability every day.

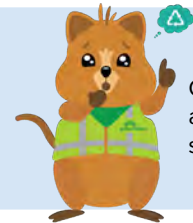


Innovation Quokka

QUOKKA FEATURES

Quokkas create tailored routes for efficient feeding and/or escaping predators.

We find the most effective solutions to any problem by tapping into our expertise and resources, being flexible and agile, and trusting our gut to do what's right.



Resourceful Quokka

Quokkas store fat in their tails and draw from it when food is scarce.

Work together to help our communities thrive.



Teamwork Quokka

Quokkas are sociable and enjoy sharing with other quokkas and humans (#GWquokkaselfie).

Empowering others and open dialogue are essential to us in creating strong, productive teams that can openly innovate and try new ideas.



Courageous Quokka

Quokkas are charismatic and raise awareness for habitat conservation initiatives.

Experiment and try something new, big or small.



Creativity Quokka

Quokkas are curious and can climb trees for more food when necessary.

We take pride in being trustworthy and reliable to each other, our customers, the communities we serve, and our environment.



Dependable Quokka

Mother quokkas carry their babies in their pouch to ensure their safety.

Do what's right for each other and our communities.



Integrity Quokka

Quokkas are resilient despite vulnerability due to habitat loss, predation, and wildfires.

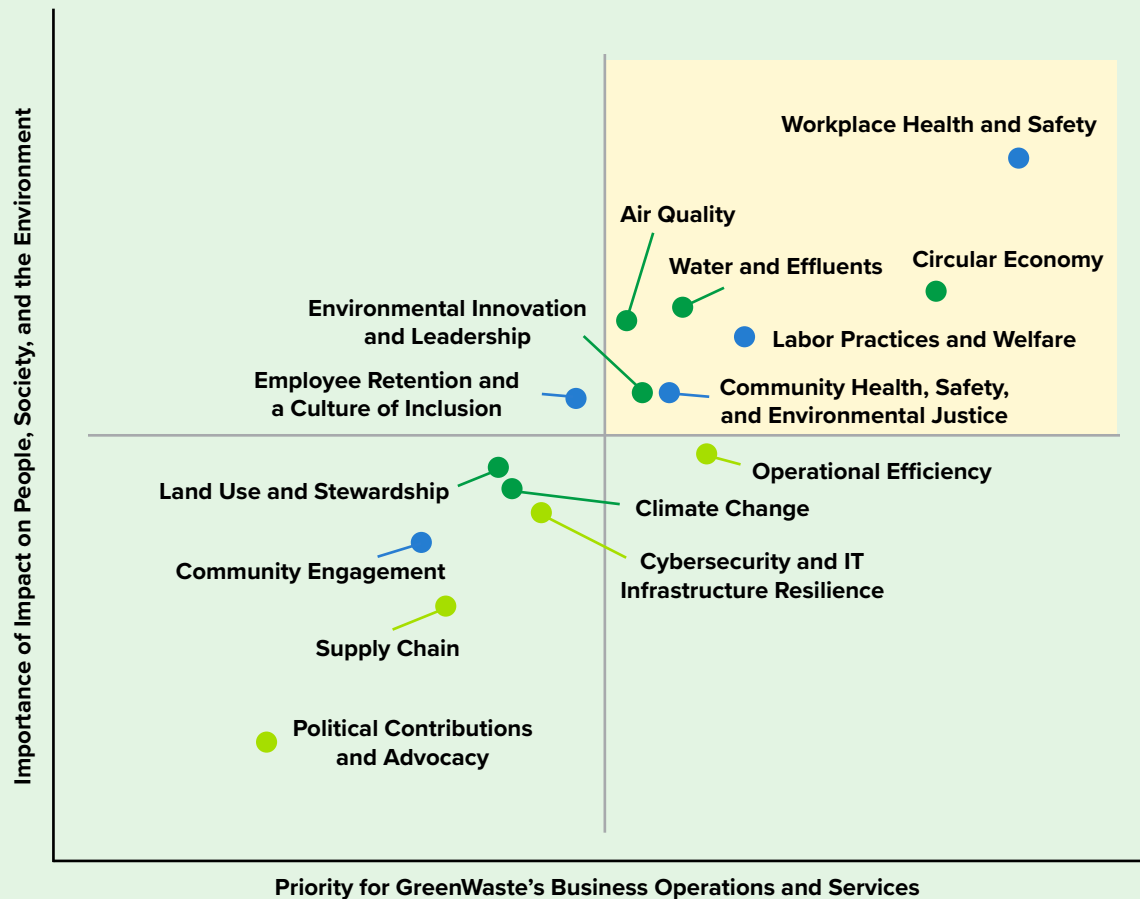


Double Materiality Assessment

In 2024, GreenWaste sought input from stakeholders across our value chain to prioritize the environmental, social, and governance topics that are most significant to our business activities and potential impacts. We gathered insight from our stakeholders, including municipalities, customers, trade associations, nonprofits, employees, and others, to focus our sustainability reporting on the most current and pressing company and stakeholder priorities.

Internal and external stakeholders frequently aligned on which topics they considered to be of greatest significance. **The seven topics in the upper right quadrant represent our top-ranked and, therefore, most significant disclosure topics for our latest materiality update.** The full list of topics, definitions, and questions that stakeholders received is available in the Appendix.¹¹

GREENWASTE'S PRIORITY TOPICS



DID YOU KNOW?

GreenWaste is dedicated to leadership in the green economy and rigorous quality, breadth, and depth of reporting. The Double Materiality reporting method, as incorporated in the European Union's Sustainable Finance Disclosure Regulation (SFDR) and Corporate Sustainability Reporting Directive (CSRD), represents the most comprehensive method available for evaluating an organization's risks and opportunities that stem from both the potential impact of sustainability issues on an organization, as well as an organization's potential impact on sustainability issues.





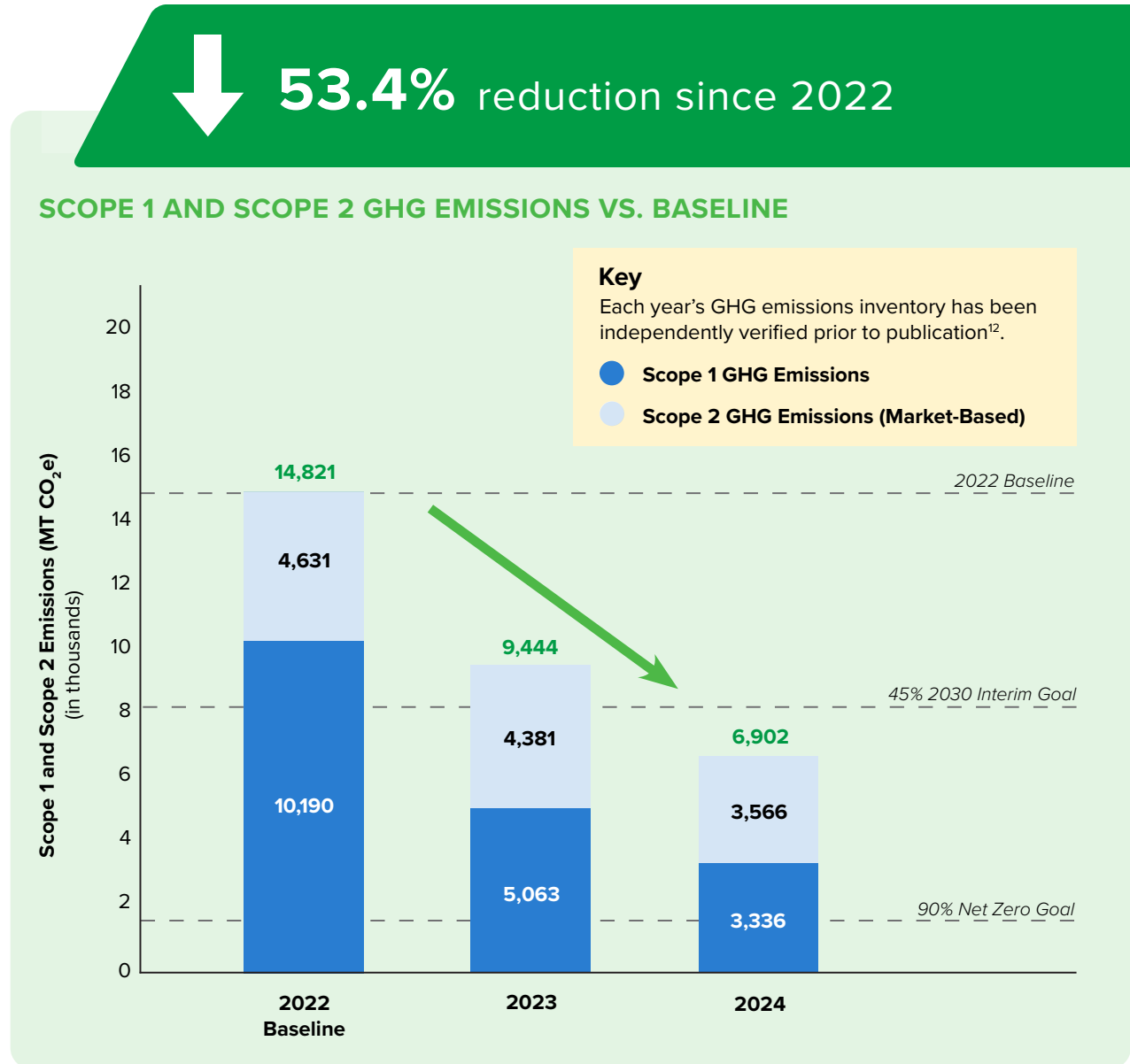
Growth & Impact: The Road to Decarbonization

In 2024, we surpassed our 2030 Total Scope 1 and 2 Emissions Reduction goal of 45% from our 2022 baseline.

REDUCING OUR GHG EMISSIONS FOOTPRINT

In 2024, our Scope 1 emissions totaled 3,336 mtCO₂e (metric tons of CO₂ equivalent). Our biogenic emissions totaled 13,561 mtCO₂e. This 67% Scope 1 reduction from baseline reflects the continued effect of our prior-year transition to 100% renewable or alternative fuels in our off-road heavy equipment, as well as our thorough ongoing integration of renewable and alternative fuels and zero emission vehicles and equipment into all aspects of our operations. Our Scope 1 emissions include our collection fleet, support vehicles, off-road heavy equipment, and stationary combustion at our facilities.

Our Scope 2 emissions totaled 3,566 Market-Based mtCO₂e and 2,815 Location-Based mtCO₂e. Emission factors are sourced from power content labels published by our suppliers under the California Power Source Disclosure program and the EPA's Emissions & Generation Resource Integrated Database (eGRID). Several of our facilities are enrolled in zero-emission market-based electricity programs, including two that transitioned this year. Our Market-Based Scope 2 reduction of 23% comes both from California's regulatory shift toward renewable electricity and from our own prioritization of renewable electricity. We regularly evaluate opportunities to deepen our investment in low-carbon electricity available through the grid, onsite renewable generation, and piloting emerging technologies.





Efficiency and Optimization

Sustainability is embedded in every facet of our operations.

In 2024, we reviewed the efficiency of equipment and the built environment at every facility in our footprint and implemented a series of upgrades to further support our green first mission. We referred to the latest green standards¹³ to develop these energy-saving initiatives that span across our administrative offices and field operations. We are proud to say:

- Our GreenWaste corporate office is LEED Gold certified and has 100% carbon neutral operations.
- Four GreenWaste facilities operate on 100% renewable or zero emission energy.
- Three GreenWaste facilities generate renewable energy onsite.
- Four GreenWaste facilities are certified Green Businesses through municipal programs, including two re-certifications.
- All GreenWaste facilities are 100% transitioned to LED lighting fixtures or are on a transition program based on end-of-life.
- All GreenWaste facilities use natural lighting in office spaces and light-colored roofs as natural sources of energy efficiency.
- All GreenWaste facilities are outfitted with efficient technology, which may include Energy Star appliances, occupancy sensors, motion-activated lights, programmable thermostats, and power-saving computer software.
- All GreenWaste facilities display resource conservation signage to educate employees and guests on the part they play in our commitment to sustainability.

At GreenWaste, we are committed to solving sustainability challenges, and in the process, creating a greener world — a better world.



MERCH WITH A PURPOSE

When we launched our internal company store, featuring a selection of merchandise and promotional items, we ensured that 100% of the products aligned with our sustainable values. We prioritized non-toxic adhesives and inks, Forest Stewardship Council (FSC) certified paper, and recycled materials like tires, cork, and rPET. These carefully curated products, which are provided to employees and members of the public at our community events, play an important role in demonstrating that circularity is at the heart of what we do.



Celebrating Our Facilities' Outstanding Achievements



SUSTAINABILITY IN SACRAMENTO

Our GreenWaste Florin Perkins Resource Recovery Facility celebrated several remarkable achievements in 2024. We:

- Processed more than 144,000 tons of material with an RCI-certified average diversion rate higher than 87%.
- Piloted an innovative exterior film to passively cool our outdoor structured workspaces for our employees' safety and comfort and reduce dependency on energy from the grid.
- Applied and were certified as a Sacramento County Sustainable Business.
- Received Sacramento County's 2024 Sustainable Business Award for Solid Waste Reduction.
- Received recognition by the Sacramento Environmental Commission for our dedicated environmental stewardship.
- Received the Powering Sustainability Award from among 1,000 businesses within Sacramento's Power Inn Alliance district boundaries.

We look forward to continuing to serve the Sacramento area with impeccable service and outstanding commitment to sustainability.



40 YEARS OF SUSTAINABLE INNOVATION IN SAN JOSE

In 2025, our GreenWaste Zanker Resource Recovery Facility celebrates forty years of world-class C&D recovery, having begun its life as the first automated demolition recycling facility in the United States. Since 2000, this facility has individually earned seven industry awards for its operational leadership, and today holds the **highest 2024 average RCI-certified diversion rates in Northern California at 94.27% with alternative daily cover (ADC) and 79.99% without ADC.**



HIGH DIVERSION ORGANICS PROCESSING IN SAN JOSE

In 2024, the GreenWaste San Jose Material Recovery Facility made history as the **first facility to be recognized by CalRecycle as a High Diversion Organic Waste Processing Facility.** We recover up to 75% of the organics that come down our line, keeping material out of the landfill and helping our customers ensure SB 1383 compliance.



TRANSFORMATIVE PROCESSES IN HAYWARD

The processes we build draw on our core values and promises to set the standard high for material diversion, recycling, and reuse. Our newest GreenWaste facility, GreenWaste Hayward Transfer Station, **increased its RCI-Certified C&D material diversion rate (without ADC) by more than 30% once under our management.** As of time of publication, the GreenWaste Hayward Transfer Station has the highest RCI-certified 12-month average recycling rates in Alameda County.



Innovating to a Greener World

Since our inception, GreenWaste has been an industry pioneer for finding innovative, environmentally responsible, and reliable new ways to recover, recycle and reuse waste materials. Below are some projects we pursued in 2024 with these values in mind:

DENIM RECOVERY

Our GreenWaste San Jose Material Recovery Facility piloted multiple textile recovery programs this year. Participating in Blue Jeans Go Green^{TM14}, we recovered loads of denim textiles from our MSW sort line to reach new life as recycled insulation in homes, packaging, and more.

THERMAL MANAGEMENT

At our GreenWaste Florin Perkins Resource Recovery Facility, we piloted the application of an innovative exterior film to passively cool our open-air structure workspaces. Results showed a decrease in internal temperature by approximately 15°F. Even during extreme heat, alternative cooling solutions like this can provide safety and comfort while minimizing the need for traditional, energy-intensive air conditioning and decreasing dependency on energy from the grid.



ALTERNATIVE FUEL VEHICLES

In the fall of 2024, GreenWaste conducted a trial of North America's first hydrogen fuel cell-powered refuse vehicle. After evaluating its performance and range, we took another significant step toward our goal of building a zero-emissions collections fleet and ordered hydrogen-powered refuse collection vehicles. Though the vendor is no longer able to fulfill this order, it was the first purchase agreement for hydrogen-powered refuse fuel-cell electric vehicles in North America. Additionally, we added another electric collection vehicle to our fleet serving Palo Alto, bringing their zero-emissions vehicle total to five, with more on order.



GREEN MULCH

GreenWaste began offering an additional type of mulch for sale this year, an organic dyed green mulch made from recycled construction and demolition debris. This green mulch has the familiarity and visual appeal of grass without needing to be watered. Moreover, our green mulch improves the water retention of the soil beneath, making it a water-saving choice for our California customers affected by drought.

HARD-TO-RECYCLE PLASTICS

The GreenWaste San Jose Material Recovery Facility participated in a pilot for a new time-of-collection sort method to source-separate hard-to-recycle plastics with a special colored bag within the recyclable material we receive so they can be easily diverted at our MRF for repurposing into park benches, lumber, drainage material, or other useful products.

GLASS DIVERSION

In 2024, we tested an advanced method to further screen small particles of glass out of the fine organic material we recover from MSW, which both increases the material we divert from landfill and increases the quality of feedstock bound for composting.



Contact us if you are interested in piloting your innovative and sustainable technology at a GreenWaste resource recovery or processing facility!¹⁵


Circularity: Recovery & Diversion


2024 TOP LANDFILL DIVERSION BY MATERIAL TYPE



In 2024, GreenWaste diverted 1,265,140 tons of material from disposal. Many of our top 2024 diverted materials by ton were 100% sent to domestic end-markets. By limiting the distance our recovered materials travel before they're transformed and used again, we support the growth of the local circular economy and can avoid potential GHG emissions associated with transportation. We also like to take it a step further: **for our top four largest diverted material categories, including 100% of organics, our own Northern California facilities are the end-markets.**

Through this, we play a role in a material's entire lifecycle. As an example, our OMRI-certified¹⁷ compost helps nourish and regenerate the land where crops are grown. Those crops find their way into meals on your table and the food scraps become municipal solid waste, which we collect and process at our GreenWaste San Jose Material Recovery Facility or GreenWaste Renewable Energy Digestion Facility. That organic material is then feedstock for our GreenWaste Z-Best Composting Facility, where it is transformed into more compost to support landscaping and gardens.

 = 100% domestically diverted

 ≥ 80%+ domestically diverted





Recovery, Diversion, and the Circular Economy

In 2024, GreenWaste diverted over 1.2 million tons of combined material from disposal. This was made possible by our sophisticated system of state-of-the-art facilities that collect, process, recover, and transform waste into recycled materials ready to be integrated into new products. Instead of going to landfill, these materials re-enter the supply chain as valuable alternatives to raw resources, reducing the environmental impact of industry and contributing to development of the circular economy.



RECYCLED MATERIALS INTO NEW RESOURCES

Our material and resource recovery facilities receive and process construction and demolition (C&D) debris, mixed solid waste, and single-stream recyclables, which get sorted and separated into individual commodities that are then sold to processors to manufacture new products. Combined, the GreenWaste Zanker Resource Recovery Facility, GreenWaste Florin Perkins Resource Recovery Facility, and the GreenWaste Hayward Transfer Station recovered more than 418,000 tons of materials like wood, concrete, and aggregates from C&D debris. Meanwhile, our GreenWaste San Jose Material Recovery Facility expanded its recyclables process automation with additional optical sorters, AI units, and eddy current to capture even more valuable material. Our recycling processes reduce the need for new raw materials, thereby minimizing GHG emissions associated with the extraction and transportation of virgin resources.¹⁸



ORGANICS INTO RENEWABLE ENERGY

The GreenWaste Renewable Energy Digestion Facility was the first and largest dry fermentation anaerobic digestion facility in the United States. Our facility converts organic waste into renewable electricity used to power the facility and contribute to California's electricity grid, while simultaneously producing rich, dewatered compost feedstock. **In 2024, this facility sent more than 1.9 GWh of renewable electricity to the grid – that's enough to power one of our electric collection trucks on its route more than 6,600 times!** Additionally, we sent more than 66,000 tons of compostable digestate to our GreenWaste Z-Best Composting Facility, extending the useful life of organic waste even further.¹⁹



ORGANICS INTO LANDSCAPE AND AGRICULTURAL PRODUCTS

Organic compost and mulch, including our organic green-dyed mulch, can support responsible agriculture and landscaping practices by potentially reducing the need for chemical fertilizers, helping with weed suppression, and improving the nutrient density and water retention of soils. Our composts can contribute to LEED credits and are SB 1383 compliant, OMRI-Listed, registered organic input material with CDFA, and STA-Certified under the US Composting Council's Seal of Testing Assurance (STA) Program. GreenWaste also produces three compost sizes and four mulch types meeting CalTrans standard erosion control and landscape specifications.²⁰



Access & Opportunity: A Culture Of Purpose

TRAINING, DEVELOPMENT, AND EMPOWERMENT

Our bilingual training program equips employees to maintain and navigate a respectful, safe, and productive workplace. In 2024, we introduced new manager/supervisor training and California-compliant employee workplace violence training, further expanding our emphasis on corporate social responsibility, security, compliance, on-the-job safety and effective team collaboration. GreenWaste is committed to our training program, serving the professional development of our employees who provide the foundation of our collective success.

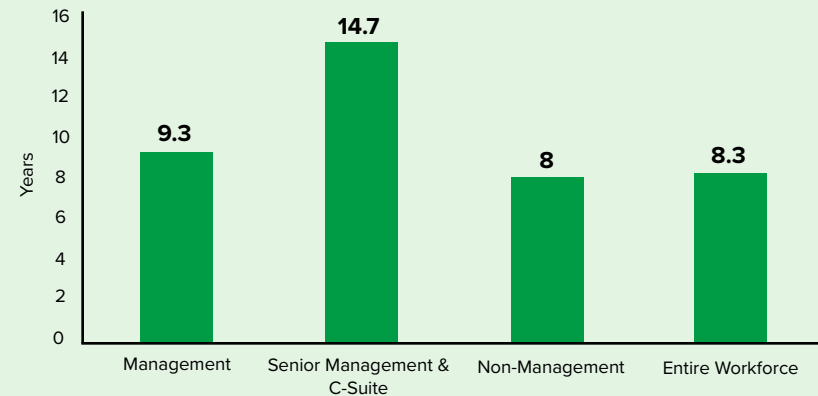
We have long believed in investing in our employees so that they can invest in our communities. This year, we expanded our employees' digital access to our learning management system and empowered our employees to self-enroll in courses that enrich their professional knowledge and interests. This is a continuation of our efforts to enhance employee self-service options for managing benefits and training, which began in 2023 and is now fully realized for 100% of our active employees.

GreenWaste prioritizes forming strong, courageous teams where fresh and experienced perspectives come together to learn from each other as they innovate. That's why in 2024 we launched the My GreenWaste Idea initiative, where all employees are given a platform through a QR code to share their ideas for improvements across our lines of business. Empowering employees in every role to share in our innovation helps unite our workforce in pursuit of GreenWaste's mission to revolutionize how we transform the world's waste. As we say, **"If there's a better way, we use it. If there isn't, we'll invent it."**



Over 50 of our collection drivers were recognized by customers and community members in 2024 for their diligent and thoughtful service.

AVERAGE TENURE



OUR COMMITMENT TO TALENT

We are proud to have earned the loyalty and dedication of our people over the course of their time with us. Members of our overall workforce average more than eight years of tenure and form enduring connections in the communities where they are fixtures.

"GreenWaste is my second home, my home away from home. I'm on my 29th year here at GreenWaste and we all work closely like family and I would love to retire here someday."

- Santiago Monarrez,
Environmental Safety Technician



In our 2024 employee engagement survey, employees expressed appreciation for supportive leadership, overall fairness and benefits, and a great work culture. Our employees' length of service speaks to GreenWaste's committed cultivation of an environment where growth, development, and wellbeing are celebrated at every level.



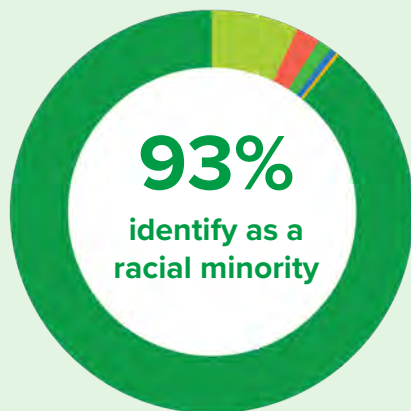
Inclusion at GreenWaste

GreenWaste is committed to empowering every GreenWaste employee to thrive at work; services we provide are strengthened when everyone has the support they need to bring their best to work and our communities.

GreenWaste has a long history of racial diversity in its workforce; since our baseline year, GreenWaste's overall workforce racial diversity has remained constant at 93%. Our consistent abilities to attract and retain talent demonstrate the effectiveness of our recruitment, onboarding, and internal development programs.



OVERALL REPRESENTATION IN 2024



KEY

- Hispanic/Latino (88.5%)
- White (7.0%)
- Asian (2.3%)
- Two or More Races (1.4%)
- Black (0.5%)
- Native Hawaiian or Pacific Islander (0.3%)

17%
gender diversity

- 83.1% identify as male
- 16.8% identify as female
- 0.1% were not specified

TALENT ON THE RISE

In 2024, we grew our internal internship program to offer more young professionals than ever access to training, mentorship, an expanded professional network, and insight into state-of-the-art industry practices. We are proud to extend high-growth opportunities to students and early career professionals in the communities we serve.

“...From the beginning, when I just started working, I always looked at people who operated the machines and thought that one day I too could operate a machine like them. It wasn't easy for me, but I learned how to handle it. That's when they made me a lead. [Translated from Spanish]”

- Victor Garibay,
Foreman



Safety

Our commitment to safety forms the foundation of everything we do.

In 2024, we continued to enhance our safety program with new targeted trainings, new technological investments, and new incident detection and response plans, all in service of our enduring promise to do what's right for our employees and our communities. For the second year in a row post-base-line, these efforts have yielded improvements in our safety metrics and have strengthened the integrity and teamwork displayed in our culture.

Our innovative and creative spirit is reflected in the health and safety measures we deploy. In 2024, we:

- Recognized employees who spoke up about near-miss incidents at our first annual “Good Catch” Recognition Awards.
- Celebrated our second annual Safety Week with simulator training, employee presentations, and appreciation lunches.
- Expanded onsite safety communications, including additional Lock Out Tag Out and equipment-specific Device Safety posters displayed on the safety walls of each relevant facility.
- Collected employee feedback on safety program management through an Employee Safety Survey and identified areas to increase communication and engagement.
- Standardized personal protective equipment (PPE) across all our facilities.
- Piloted AI pedestrian detection technology.

I love that GreenWaste cares about its people. This is demonstrated through the company's fierce commitment to safety.

- Eric Cissna,
General Manager of GreenWaste of Palo Alto

SAFETY TECHNOLOGY EXPANSIONS

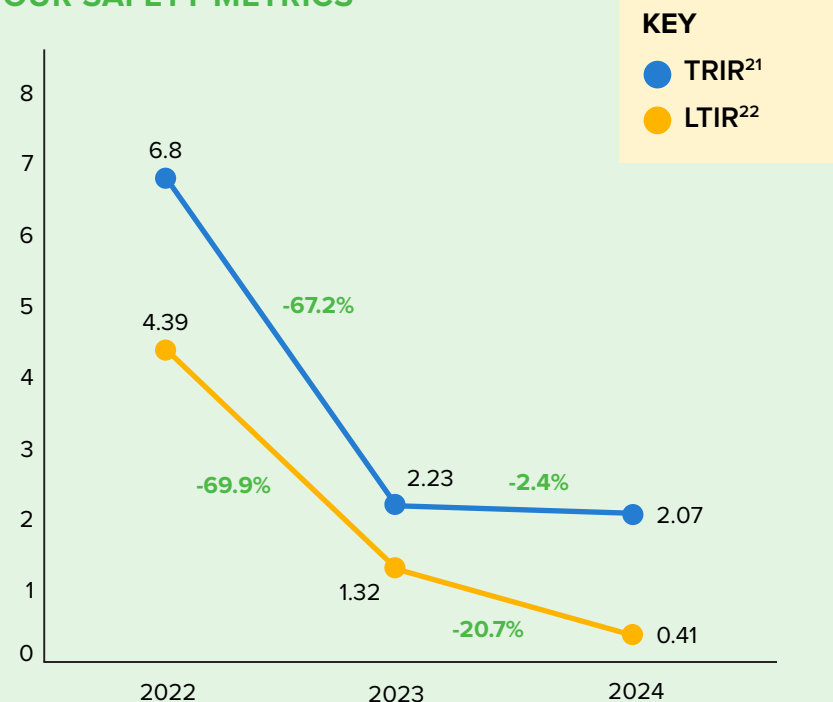
In 2024, we deepened our investment in protective technologies to enhance safety onsite and in the field. Our long partnership with SensorZone expanded deployment to two new sites, enhancing our pedestrian detection mechanisms for dynamic environments. On the road, we piloted a VisionTrack AI solution for traffic visibility and incident recording, to aid in preventing collisions and reducing risk.



69.6% TRIR reduction since 2022

90.7% LTIR reduction since 2022

OUR SAFETY METRICS





Community Engagement

Collaboration exists at the core of our commitment to our communities and to each other. We believe in being dependable, authentic, engaged neighbors to everyone we serve. To honor that commitment, here are some community projects and partnerships we supported in 2024:



9/11 DAY OF SERVICE

Members of our senior and executive leadership team joined nationwide volunteers for 9/11 Day's National Day of Service and Remembrance by preparing nutritious, non-perishable meals for families in need. Nationally, more than 8.6 million meals were sent to food banks and distributed to families and individuals facing food insecurity.

FLORIN PERKINS COMPOST DONATION

In the spring, our Florin Perkins Resource Recovery Facility donated 30 tons of compost made from organics derived from municipal solid waste to UC Davis for students studying drought to test the impact of compost on soil moisture content. Use of organic compost revitalizes soil by replenishing valuable nutrients and conserving water, which improves yields and reduces water demand.

CHRISTMAS IN THE PARK

We showcased our creative spirit at the City of San Jose's Christmas in the Park celebration with our GreenWaste Recovery Holiday Tree, made from 100% plastics recovered at our San Jose Material Recovery Facility. We are honored to give back to our community by participating in this annual San Jose tradition.

SAN JOSE AND SACRAMENTO ADOPT-A-HIGHWAY

GreenWaste officially adopted several sections of highways and roads outside our facilities, including the stretch of road leading to our GreenWaste Florin Perkins Resource Recovery Facility and two portions of highway outside the GreenWaste Zanker Resource Recovery Facility. Our care and stewardship helps preserve the health and beauty of the communities we serve.

CITY TOURS

GreenWaste prides itself on providing tours of our material recovery facilities to its municipal customers, their sustainability departments, and community organizations. GreenWaste hosted the City of Atherton for the first time in 2024, offering City staff a hands-on, practical experience with a waste and recycling processing facility.



GreenWaste offers 99% recycled-content collection carts to our customers, including our recent addition of Santa Clara County's East District.

PAINTING THE CITY GREEN

In 2024, we were proud to be the Zero Waste Sponsor for Palo Alto's Festival of the Arts. Throughout the weekend, we connected with over a thousand residents and community members about our electric trucks, recycling program, and recycled-content landscape materials. We are grateful to be members of our community and look forward to meeting more residents at future events!



Endnotes

- 1 See greenwaste.com/sustainability/esg-reporting/.
- 2 See greenwaste.com/sustainability/esg-reporting/ and globalreporting.org/standards/.
- 3 See greenwaste.com/sustainability/esg-reporting/ and sb-tcfd.org/recommendations/.
- 4 See greenwaste.com/sustainability/esg-reporting/ and sciencebasedtargets.org/standards-and-guidance.
- 5 See gresb.com/nl-en/.
- 6 See calrecycle.ca.gov/swfacilities/rdreporting/.
- 7 See recyclingcertification.org/certified-facilities/.
- 8 See greenwaste.com/privacy-policy/ and greenwaste.com/terms-of-service/.
- 9 Subject to supply chain availability.
- 10 Total renewable energy sold to the grid includes generation from our GreenWaste Renewable Energy Digestion Facility, as well as solar generation from our GreenWaste Zanker Resource Recovery Facility and our GreenWaste San Jose Regional Maintenance and Repair Facility.
- 11 The questionnaire provided to stakeholders included: *Question 1*: Please prioritize each of the following in relation to GreenWaste's business operations and services; and *Question 2*: Please rate the importance of each of the following to GreenWaste's potential impact on people, society, and/or the environment. Definitions provided were: *Circular Economy*: material management that maximizes resource recovery and minimizes waste. *Climate Change*: decarbonizing activities and strategizing for resilience in the face of a changing climate. *Operational Efficiency*: optimizing use of fuel, electricity, and other consumption in operations. *Land Use and Stewardship*: ensuring activities are compatible with a thriving and diverse natural world. *Water and Effluents*: responsible sourcing, consumption, and disposal of water resources. *Air Quality*: minimizing the emission of air pollutants like dust or fuel particulates from operations. *Environmental Innovation and Leadership*: developing and deploying new technologies and processes to advance sustainable resource recovery. *Supply Chain*: ensuring transparency, resiliency, and human rights in the supply chain. *Community Engagement*: social participation through events, sponsorships, volunteerism and educational outreach. *Community Health, Safety, and Environmental Justice*: being a good corporate neighbor to all communities affected by operations, regardless of background. *Political Con-*

- tributions and Advocacy*: transparent and ethical political engagement, including the advocacy of legislation for societal good. *Employee Retention and a Culture of Inclusion*: celebrating employees and their contributions to a thriving company culture. *Workplace Health and Safety*: diligent practices that defend the safety and wellbeing of workers. *Labor Practices and Worker Welfare*: fairly engaging workers and representatives through consultation, negotiation, and offering reasonable notice for impactful operational changes. *Cybersecurity and IT Infrastructure Resilience*: proactively safeguarding customer data and transactions.
- 12 See greenwaste.com/sustainability/esg-reporting/.
 - 13 Includes California Green Business Network criteria, LEED O&M, and other.
 - 14 GreenWaste is not the intellectual property rights holder. See bluejeansgogreen.org.
 - 15 See greenwaste.com/innovation/.
 - 16 "Plastics #1-7" include PET, HDPE, LDPE, and PP. "Other Plastics" include rigid plastics, clamshell/thermoform plastics, and other plastics not already included in Plastics #1-7.
 - 17 See omri.org.
 - 18 Our recycling efforts avoided more than an estimated 897,000 mtCO₂e of emissions according to the EPA's WARM model.
 - 19 Through the anaerobic digestion process and through the replacement of fossil-generated electricity in the grid, we avoided more than an estimated 21,000 mtCO₂e of emissions according to the CARB Organics Program Benefits Calculator.
 - 20 By keeping organic waste out of the landfill, our compost products avoid an estimated nearly 97,000 mtCO₂e of emissions according to the CARB Organics Program Benefits Calculator.
 - 21 TRIR, a/k/a Total Recordable Injury Rate, uses the number of recordable injuries as defined by OSHA and includes hours worked by contractors. It is calculated as the number of incidences x 200,000 divided by total hours worked.
 - 22 LTIR, a/k/a Lost Time Injury Rate, uses the number of injuries that result in at least one missed day of work as defined by OSHA. It is calculated as the number of incidences x 200,000 divided by total hours worked.

GRI Content Index

GreenWaste has reported the information cited in this GRI content index for the period from January 1, 2024 to December 31, 2024 with reference to the GRI Standards. GRI 1: Foundation 2021 used.

GRI 2: General Disclosures

Disclosure Number	Disclosure Title	Response
2-1	Organizational Details	
a.	Legal name	MIP V Waste, LLC dba GreenWaste
b.	Public or privately held & legal form of company	Privately held LLC
c.	Headquarters location	San Jose, CA
d.	Countries of operation	United States
2-2	Entities included in the organization's sustainability reporting	
a.	Entities included in ESG reporting	GreenWaste Recovery, LLC; Zanker Road Resource Management, LLC, Zero Waste Energy Development, LLC; G W Debris Services, LLC; GreenWaste of Palo Alto, LLC
b.	If entities in company's financial reporting (public only) are also included in ESG reporting or if not, explain differences	N/A
c.	If have multiple entities, explain approach used for consolidating ESG info including:	
c.i	Any adjustments for minority interests	N/A
c.ii	How data takes into account mergers, acquisitions, and asset sell-offs	N/A
c.iii	If approach differs across the GRI general disclosures and material topics	Our approach does not differ.
2-3	Reporting period, frequency and contact point (cont.)	
a.	Start/end dates of ESG reporting & frequency	Annual Reporting, from January 1, 2024 to December 31, 2024
b.	Financial reporting time period (public only)	N/A
c.	Publication date of ESG report	April 22, 2025
d.	Contact for questions about report	esg@greenwaste.com



GRI Content Index

GRI 2: General Disclosures

Disclosure Number	Disclosure Title	Response
2-3	Reporting period, frequency and contact point	
	d. Contact for questions about report	esg@greenwaste.com
2-4	Restatements of information	
	a. Any restatements of information from previous reporting period. If no restatement, then state so.	2024 is GreenWaste's third year reporting with reference to GRI; no restatements of previous reporting are included.
	a.i The reasons for the restatements	N/A
	a.ii The effect of the restatements	N/A
2-5	External Assurance	
	a. External assurance policy including whether highest governance body (HGB) and senior executives (SE) are involved	See Our Sustainability Program, pg 4 . Previous years' emissions reporting data has been externally verified by an independent third party. Data assurance for the 2024 reporting year is complete prior to publication.
	b.i Link or reference to the external assurance report	
	b.ii Description of what has been assured, on what basis, assurance standards used, the level of assurance obtained, and any limitations	
	b.iii Description of the relationship between company and the assurance provider (level of independence)	
2-6	Activities, Value Chain and Other Business Relationships	
	a. The industry specific sector(s) in which we operate	562111: Collecting and/or hauling in combination with disposal of nonhazardous waste materials; 562920: Operating facilities for separating and sorting recyclable materials from nonhazardous waste streams and/or for sorting commingled recyclable materials; 562219: Nonhazardous waste treatment and disposal facilities; 325315 - Compost Manufacturing
	b. Description of value chain, including:	See Facilities page for detailed activity and market information.
	b.i Company activities, products, services, and markets served	
	b.ii Upstream activities/supply chain	
	b.iii Downstream entities including customers and distributors	
	c. Other relevant business relationships including business partners	

GRI Content Index

GRI 2: General Disclosures

Disclosure Number	Disclosure Title	Response
2-6	Activities, Value Chain and Other Business Relationships (cont.)	
	d. Description of any significant changes from previous reporting period	See Facilities page for detailed activity and market information.
2-7	Employees	
	a. Total no. of employees, by gender, by region	1023 total full and part time, with 172 female permanent employees, 850 male permanent employees, and 1 permanent not specified. All employees are based in the United States. There is no demographic data available for 9 temporary employees.
	b.i-v No. of permanent, temporary, non-guaranteed hours, full-time & part-time employees, w/ breakdown by gender, by region	1023 permanent, including 2 regular part-time, all based in the United States. Breakdown not available for contracted and temporary employees.
	c. Methodologies and assumptions used to compile data	Relies on Employee Disclosure at time of hire.
	c.i Is data presented as head count or FTE or another methodology	Headcount.
	c.ii Whether data is presented at the end of reporting period, as avg across reporting period, or presented another way	Presented as of December 31st, 2024 (end of reporting period).
	d. Any contextual information needed to explain the data	
	e. Describe any significant fluctuations in no. of employees and reasons for fluctuations	N/A
2-9	Governance Structure and Composition	
	a. Describe governance structure including committees of the HGB	See Governance Updates, pg 5 . Board structured for six voting members, of which three are independent, and one non-voting member. The board included 40% gender and 60% ethnic diversity and only five (two independent) voting members at end of reporting period.
	b. List committees of the HGB that are responsible for decision-making and oversight of management of impacts on ESG	
	c. Composition of HGB and its committees by:	
	c.i Executive and non executive members;	
	c.ii Independence	
	c.iii Tenure of members	



GRI Content Index

GRI 2: General Disclosures

Disclosure Number	Disclosure Title	Response
2-9	Governance Structure and Composition (cont.)	
	c.iv No. of other significant positions and commitments held by each member and the nature of the commitments	See Governance Updates, pg 5.
	c.v Gender	
	c.vi Under-represented social groups	
	c.vii Competencies relevant to the impact of GreenWaste	
	c.viii Stakeholder representation	
2-11	Chair of the highest governance body	
	a. Whether the chair of the HGB is also a senior executive (SE)	The Chair of the Board is not a senior executive of GreenWaste.
	b. If the chair is also a SE, explain their management function, the reasons for the arrangement, and how conflicts of interest are prevented and mitigated	N/A
2-12	Role of the highest governance body in overseeing the management of impacts	
	a. Describe role of the HGB and of SEs in developing, approving, and updating GreenWaste's purpose, value or mission statements, strategies, policies, and goals related to ESG	See Board of Managers Services Agreement.
	b. Describe role of the HGB in overseeing due diligence/other processes to identify and manage impacts of GreenWaste on ESG, including:	
	b.i. Whether and how the HGB engages with stakeholders	
	b.ii. How the HGB considers the outcomes of these processes	
	c. Describe the role of the HGB in reviewing the effectiveness of GreenWaste processes as described in 2-12 b., and report the review frequency	



GRI Content Index

GRI 2: General Disclosures

Disclosure Number	Disclosure Title	Response
2-13	Delegation of responsibility for managing impacts	
	a. Describe how the HGB delegates responsibility for managing Green-Waste's impacts on ESG, including:	See Our Governing Policies on our website.
	a.i. Whether the HGB has appointed any SEs with responsibility for the management of impacts	
	a.ii. Whether the HGB has delegated responsibility for the management of impacts to other employees	
	b. Describe the process and frequency for SEs or other employees to report to the HGB on the management of the impacts on ESG	
2-14	Role of the highest governance body in sustainability reporting	
	a. Whether the HGB is responsible for reviewing and approving reported ESG info, including the material topics. If so, describe process for reviewing and approving ESG info	See Environment and Sustainability Committee Charter.
	b. If the HGB is not responsible for reviewing and approving ESG info, including materials topics, explain reason	
2-15	Conflicts of interest	
	a. Describe the processes for the HGB to ensure that conflicts of interest are prevented and mitigated	See Board of Managers Services Agreement.
	b. Report whether conflicts of interest are disclosed to stakeholders, including, at a minimum, conflicts related to:	
	b.i. Cross-board membership	
	b.ii. Cross shareholding with suppliers and other stakeholders	
	b.iii. Existence of controlling shareholders	
	b.iv. Related parties, their relationships, transactions, and outstanding balances	



GRI Content Index

GRI 2: General Disclosures

Disclosure Number	Disclosure Title	Response
2-16	Communication of critical concerns	
a.	Describe whether/how critical concerns are communicated to the HGB	See Employee Handbook on our website. Three Red Flag reports were made during the reporting period, all of which were reviewed by the Board, investigated and resolved, or withdrawn.
b.	Report total no. and the nature of critical concerns that were communicated to the HGB during the reporting period	
2-21	Annual Total Compensation Ratio	
a.	Report the ratio of the annual total compensation for the organization's highest-paid individual to the median annual total compensation for all employees (excluding the highest-paid individual)	7.15:1
b.	Report the ratio of the percentage increase in annual total compensation for the organization's highest-paid individual to the median percentage increase in annual total compensation for all employees (excluding the highest-paid individual)	1.14:1
2-22	Statement on sustainable development strategy	
a.	Statement from the HGB or most SE about the relevance of ESG to GreenWaste and its ESG strategy	See Our 2023 Sustainability Program, pg 4.
2-23	Policy commitments	
a.	Describe policy commitments for responsible business conduct, including:	See Our Governing Policies on our website.
a.i.	The authoritative intergovernmental instruments the commitments reference	
a.ii.	Whether the commitments stipulate conducting due diligence	
a.iii.	Whether the commitments stipulate applying the precautionary principle	N/A
a.iv.	Whether the commitments stipulate respecting human rights	See our Human Rights Policy.
b.	Describe its specific policy commitment to respect human rights, including:	
b.i.	Internationally recognized human rights that the commitment covers	



GRI Content Index

GRI 2: General Disclosures

Disclosure Number	Disclosure Title	Response
2-23	Policy commitments (cont.)	
	b.ii Categories of stakeholders, including at-risk or vulnerable groups, given particular attention to in the commitment	See our Human Rights Policy.
	c. Provide links to the policy commitments if publicly available, or, if the policy commitments are not publicly available, explain why	
	d. Report the level at which each of the policy commitments was approved within GreenWaste and if it is the most senior level	See Our Governing Policies on our website.
	e. Report the extent to which the policy commitments apply to GreenWaste's activities and to its business relationships	
	f. Describe how the policy commitments are communicated to workers, business partners, and other relevant parties	
2-24	Embedding policy commitments	
	a. Describe how policy commitments are embedded for responsible business conduct throughout GreenWaste's activities and business relationships, including:	See Our Governing Policies on our website.
	a.i. How responsibility is allocated to implement the commitments across difference levels within GreenWaste	
	a.ii. How GreenWaste's integrates the commitments into organizational strategies, operational policies and operational procedures	
	a.iii. How GreenWaste implements its commitments with and through the business relationships	
	a.iv. Training that the organization provides on implementing the commitments	
2-25	Process to remediate negative impacts	
	a. Describe commitments to provide for or cooperate in the remediation of negative impacts that GreenWaste identifies it has caused or contributed to	See Anti-Harassment, Non-Discrimination, and Anti-Retaliation in Employee Handbook.



GRI Content Index

GRI 2: General Disclosures

Disclosure Number	Disclosure Title	
2-25	Process to remediate negative impacts (cont.)	
b.	Describe the approach to identify and address grievances, including the grievances mechanisms that GreenWaste has established or participated in	
c.	Describe other processes by which GreenWaste provides for or cooperates in the remediation of negative impacts identified as having caused or contributed to	See Anti-Harassment, Non-Discrimination, and Anti-Retaliation in Employee Handbook.
d.	Describe how the stakeholders who are the intended users of the grievance mechanisms are involved in the design, review, operation, and improvement of these mechanisms	
e.	Describe how GreenWaste tracks the effectiveness of the grievance mechanisms and other remediation processes, and report examples of their effectiveness, including stakeholder feedback	
2-26	Mechanisms for seeking advice and raising concerns	
a.	Describe the mechanism for individuals to:	
a.i.	Seek advice on policies and practices for responsible business conduct	See Anti-Harassment, Non-Discrimination, and Anti-Retaliation in Employee Handbook.
a.ii.	Raise concerns about the GreenWaste's business conduct	



GRI Content Index

GRI 2: General Disclosures

Disclosure Number	Disclosure Title	
2-28	Membership association	
a.	Report industry associations, other membership associations, and national or international advocacy organizations in which GW participates in a significant role	<p>In California, we are currently members of:</p> <ul style="list-style-type: none"> • California Compost Coalition (CCC) • California Resource Recovery Association (CRRA) • Resource Recovery Coalition of California (RRCC) • Northern California Recycling Association (NCRA) • California Landscape Association • The Power Inn Alliance <p>Nationally, we are members of:</p> <ul style="list-style-type: none"> • Solid Waste Association of North America (SWANA) • Construction & Demolition Recycling Association (CDRA) • Carpet America Recovery Effort (CARE) • U.S. Green Building Council (USGBC) • US Composting Council • Recycling Certification Institute (RCI) • National Stewardship Action Council
2-29	Approach to stakeholder engagement	
a.	Describe approach to engaging with stakeholders, including:	See Our Sustainability Program, pg 4.
a.i.	The categories of stakeholders it engages with, and how they are identified	
a.ii.	The purpose of the stakeholder engagement	
a.iii.	How GW seeks to ensure meaningful engagement with stakeholders	
3	Material Topics 2021	
3-1	Process to determine material topics	See Double Materiality Assessment, pg 8.
3-2	List of Material Topics	

GRI Content Index

GRI 200: Economic

Disclosure Number	Disclosure Title	Response
205	Anti-Corruption 2016	
205-1	Operations assessed for risks related to corruption	See Anti-Corruption Policy.
205-2	Communication and training about anti-corruption policies and procedures	
205-3	Confirmed incidents of corruption and actions taken	No incidents of corruption were reported.
206	Anti-Competitive Behavior 2016	
206-1	Legal actions for anti-competitive behavior, anti-trust, and monopoly practices	None.

GRI 300: Environmental

Disclosure Number	Disclosure Title	Response
301	Materials 2016	
301-1	Materials used by weight or volume	In 2024, we sold more than 166,000 tons of compost and more than 21,000 tons of mulch to our customers across California. See Circularity: Recovery & Diversion, pg. 14.
301-2	Recycled input materials used	
301-3	Reclaimed products and their packaging materials	
302	Energy 2016	
302-1	Energy consumption within the organization	442,484.8 GJ consumed, with 363756.9 GJ coming from renewable sources. 53914.7 GJ were devoted to electricity, heating, and/or cooling.
302-2	Energy consumption outside the organization	

GRI Content Index

GRI 300: Environmental

Disclosure Number	Disclosure Title	
	302-3	Energy intensity
		0.35 GJ/ton of recovered material
303		Water and Effluents 2018
	303-1	Interactions with water as a shared resource
		Our water is primarily drawn from onsite wells or third-party sources. We use recycled water at several of our sites for truck washes, dust suppression, and process applications, including runoff collected in detention basins for re-use. GreenWaste complies with applicable regulations for responsible water use.
	303-2	Management of water discharge-related impacts
		Facilities with permits for discharge monitor for priority substances according to permit and regulatory requirements. Our staff is trained to identify, respond to, and prevent leaks or potential leaks.
	303-3	Water withdrawal (MI)
		405 MI withdrawn overall. 222 MI withdrawn from groundwater and the rest from third parties.
	303-4	Water discharge (MI)
		4 MI of metered discharge under wastewater permit, including 2 MI to sewer and 2 MI to offsite disposal. Metering of stormwater discharge is not required.
304		Biodiversity 2016
	304-1	Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas
		Our GreenWaste Zanker Resource Recovery Facility is located adjacent to the Don Edwards San Francisco Bay National Wildlife Refuge, which contains sensitive marshland and ongoing shoreline restoration projects.
	304-2	Significant impacts of activities, products and services on biodiversity
		GreenWaste complies with environmental regulation regarding the construction, maintenance, and operations of our facilities in proximity to this site. There were no negative impacts attributed to our operations during the reporting period.
	304-3	Habitats protected or restored
		We partner with the San Francisco Bay Bird Observatory to support their restoration projects along the San Francisco Bay salt marsh environments. They have used our soil amendments to restore critical tidal marsh - upland ecotone habitat for endangered species. The amendments we provide improve soil quality, moisture retention, and resistance to invasive plant seeds, which enables our partners to invest more in seeding and planting restorative native plants. Additionally, we cooperate with USDA APHIS as it conducts onsite predator management to minimize predation on species in neighboring protected areas.
	304-4	IUCN Red List species and national conservation list species with habitats in areas affected by operations
		Our operations have not been shown to affect the habitats of the sensitive species.

GRI Content Index

GRI 300: Environmental

Disclosure Number	Disclosure Title	
305	Emissions 2016	
305-1	Direct (Scope 1) GHG emissions	See Growth & Impact: The Road to Decarbonization, pg. 9.
305-2	Energy indirect (Scope 2) GHG emissions	
305-3	Other indirect (Scope 3) GHG emissions	
305-4	GHG emissions intensity	0.0049 tCO2e/ton of recovered material
305-5	Reduction of GHG emissions	See Growth & Impact: The Road to Decarbonization, pg. 9.
305-6	Emissions of ozone-depleting substances (ODS)	Not currently calculated.
305-7	Nitrogen oxides (NOx), sulfur oxides (SOx), and other significant air emissions	
306	Waste 2020	
306-1	Waste generation and significant waste-related impacts	See Circularity: Recovery & Diversion, pg 13. 1,265,140 tons of waste were diverted and 525,139 tons were disposed prior to end-market processing. After end-market processing, an additional 144,421 tons were disposed.
306-2	Management of significant waste-related impacts	
306-3	Waste generated	
306-4	Waste diverted from disposal	
306-5	Waste directed to disposal	

GRI Content Index

GRI 400: Social

Disclosure Number	Disclosure Title	Response
401	Employment 2016	
401-1	New employee hires and employee turnover	See Access and Inclusion at GreenWaste, pg 16 . There were 38 net fewer employees and a 17.4% turnover rate in 2024. Use of parental leave benefits are not currently tracked.
401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	
401-3	Parental leave	
403	Occupational Health and Safety 2018	
403-1	Occupational health and safety management system	See our General Safety Policy and Life Saving Rules .
403-2	Hazard identification, risk assessment, and incident investigation	
403-3	Occupational health services	
403-4	Worker participation, consultation, and communication on occupational health and safety	
403-5	Worker training on occupational health and safety	
403-6	Promotion of worker health	
403-7	Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	
403-8	Workers covered by an occupational health and safety management system	
403-9	Work-related injuries	No fatalities. Employees and temps/contractors worked a total of 2,419,490 and 63,094 hours respectively. TRIR: 2.07 per 200,000. Injuries and work-related ill health are counted in combination.
403-10	Work-related ill health	

GRI Content Index

GRI 400: Social

Disclosure Number Disclosure Title			
405		Diversity and Equal Opportunity 2016	
	405-1	Diversity of governance bodies and employees	See Access and Inclusion at GreenWaste, pg 16. Our employees fall into the following age groups: 18-24: 100, 25-34: 254, 35-44: 259, 45-54: 228, 55+: 189.
413		Local Communities 2016	
	413-1	Operations with local community engagement, impact assessments, and development programs	See Community Engagement, pg 18.
	413-2	Operations with significant actual and potential negative impacts on local communities	
418		Customer Privacy 2016	
	418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	None.



GreenWaste Recovery, LLC.

610 E. Gish Rd
San Jose, CA 95112
(408) 283-4800

Quarterly Report

January 2025 to March 2025

Q1 2025

BURBANK SANITARY DISTRICT

Mixed Compostables, Recyclables, and Yard Trimmings Franchise Agreement



April 30, 2025

Benjamin Porter
Burbank Sanitary District
20863 Stevens Creek Blvd., Suite 100
Cupertino, CA 95014

Dear Mr. Porter,

Enclosed please find the January 2025 to March 2025 (Q1 2025) quarterly report as required by the Collection of Solid Waste, Recyclables, and Yard Trimmings Franchise Agreement between the Burbank Sanitary District, and GreenWaste Recovery, LLC.

The following are highlights of this report:

- 1 Residential Collection Summary
- 2 Commercial Collection Summary
- 3 Program Operations
- 4 Customer Service Data
- 5A Phone log and Missed pickup summary
- 5B Missed Pickup Details
- 6 Special Events

It has been a pleasure to serve the Burbank Sanitary District.

Sincerely,

Gar-Ying Chan
Financial Planning & Analysis Manager
garying.chan@greenwaste.com



Residential Collection Summary

Residential Collection

During Q1 2025, GWR collected a total of:

209.33 Tons of Trash

103.63 Tons of Recyclables

143.03 Tons of Yard Waste

455.99 Total Tons

	Trash	Recyclables	Yard Waste	Totals
January 2025	65.30	32.33	37.20	134.83
February 2025	62.95	32.71	37.49	133.15
March 2025	81.08	38.59	68.34	188.01
Total	209.33	103.63	143.03	455.99

Cart Count Totals - Trash

Code	Description	Quantity
R20TR	20-gal trash cart	123
R20TR-ADDL	20-gal trash additional cart	1
R20TR-DIS	20-gal discounted trash cart	4
R32TR	32-gal trash cart	530
R32TR-A	32-gal trash cart 0-100ft	7
R32TR-DIS	32-gal discounted trash cart	0
R64TR	64-gal trash cart	217
R64TR-A	64-gal trash cart - 0-100ft	1
R64TR-DIS	64-gal discounted trash cart	0
R96TR	96-gal trash cart	112
R96TR-A	96-gal trash cart - 0-100ft	6

Cart Count Totals - Recycle

Code	Description	Quantity
R32REC	32-gal recycle cart	3
R64REC	64-gal recycle cart	182
R96REC	96-gal recycle cart	831



Commercial Collection Summary

Commercial Collection Summary

During Q1 2025, GWR collected a total of:

63.95 Tons of Trash

8.07 Tons of Recyclables

72.02 Total Tons

	Trash	Recyclables	Totals
January 2025	26.82	3.11	29.93
February 2025	17.09	2.51	19.60
March 2025	20.04	2.45	22.49
Total	63.95	8.07	72.02

Bin Count Totals - Trash

Code	Recycle Description	Frequency	Quantity
01FLTR	1yd front load	weekly	21
01FLTR	1yd front load	2x week	1
01FLTR	1yd front load	3x week	1
02FLTR	2yd front load	weekly	24
02FLTR	2yd front load	2x week	2
03FLTR	3yd front load	weekly	3
06FLTR	6yd front load	weekly	1
06FLTR	6yd front load	4x week	
C32TR	32-gal trash cart	weekly	4
C64TR	64-gal trash cart	weekly	4
C96TR	96-gal trash cart	weekly	5

Bin Count Totals - Recycle

Code	Recycle Description	Frequency	Quantity
01FLREC	1yd front load	weekly	3
01FLREC	1yd front load	2x week	1
02FLREC	2yd front load	weekly	7
02FLREC	2yd front load	2x week	2
C32REC	32-gal recycle cart	weekly	1
C64REC	64-gal recycle cart	weekly	7
C96REC	96-gal recycle cart	weekly	61



Program Operations

During Q1 2025, there were no significant changes that occurred for collections, processing, and marketing for GreenWaste Recovery, LLC.



Customer Service Data

During Q1 2025, GreenWaste issued 18 non-collection notices (NCN) to residents. Most of the non-collection notices issued were due to: Contaminated - yardwaste, Extras not scheduled, and Overfilled - garbage. Notices were issued to educate the residents.

Cust ID	Date	Service Tagged	Route	Notice	Note
233754 - 0001	1/6/2025	R96YW	BUR3	Contaminated - yardwaste	wooden cabinet door
109411 - 0001	1/13/2025	R64TR	BUR1	Overfilled - garbage	@10:30 carts where overfilled
109411 - 0001	1/13/2025	R96TR	BUR1	Overfilled - garbage	@10:30 carts where overfilled
195946 - 0001	1/20/2025	R64REC	BUR2	Contaminated - recycle	lumber
201625 - 0001	1/27/2025	R96YW	BUR3	Contaminated - yardwaste	@8:06- christian, can had wood, clay pots and concrete
093732 - 0001	2/10/2025	R32TR	BUR1	Extras not scheduled	closet door
093916 - 0001	2/10/2025	R32TR	BUR1	Extras not scheduled	closet door
207189 - 0001	2/10/2025	R32TR	BUR1	Extras not scheduled	closet door
215115 - 0001	2/10/2025	R96YW	BUR3	Contaminated - yardwaste	foodwaste
093988 - 0001	2/24/2025	R96YW	BUR3	Skipped	They had a YT cart personal did not belong to us
093669 - 0001	3/17/2025	R96YW	BUR3	Contaminated - yardwaste	@10:08 cart had lumber
094647 - 0001	3/17/2025	R64YW	BUR3	Contaminated - yardwaste	@9:40 cart had lumber
093563 - 0001	3/24/2025	R96YW	BUR3	Contaminated - yardwaste	trash
093766 - 0001	3/24/2025	R96YW	BUR3	Contaminated - yardwaste	trash
094783 - 0001	3/24/2025	R64YW	BUR3	Contaminated - yardwaste	trash
095185 - 0001	3/24/2025	R96YW	BUR3	Contaminated - yardwaste	trash
209829 - 0001	3/24/2025	R96YW	BUR3	Extras not scheduled	plastic bags

Cust ID	Date	Service Tagged	Route	Notice	Note
159399 - 0001	3/31/2025	R32TR	BUR1	Overfilled - garbage	All 4-32gl trash can overfilled, offer them to upgrade cans

Notice	Quantity
Contaminated - yardwaste	9
Extras not scheduled	4
Overfilled - garbage	3
Skipped	1
Contaminated - recycle	1
Grand Total	18



Phone Log & Missed Pickup Summary

GreenWaste received a total of 328 phone calls during Q1 2025. For the entire quarter GreenWaste received 11 phone inquiries on missed garbage, recycling, or yard trimmings. Each missed pickup reported was collected within 24 hours.

Name	Address	Date	Call Type
Amaya & Mason Lopez	344 Leigh Ave	1/2/2025	ON-CALL
Amaya & Mason Lopez	344 Leigh Ave	1/2/2025	SvcChange
Ann & Jose Palicio	96 Boston Ave	1/2/2025	ON-CALL
Bejan Afsharpour	2171 Scott St	1/2/2025	Svc-Inq
Hector Forero	393 Rutland Ave	1/2/2025	Svc-Inq
Tina Cordero	359 Arleta Ave	1/2/2025	ON-CALL
Tracy Kolasz	319 Irving Ave	1/2/2025	Svc-Inq
Utopia Management Coorpe	50 Cleveland Ave	1/2/2025	Svc-Inq
Utopia Management Coorpe	50 Cleveland Ave	1/2/2025	Follow Up
Daren Prouti	432 Rutland Ave	1/3/2025	Svc-Inq
Darryl Bickley	376 Raymond Ave	1/3/2025	CC Payment
H&K Auto Sale & Leasing	2257 Stevens Creek Blv	1/3/2025	Svc-Inq
Rita Daly	501 Irving Ave	1/3/2025	Svc-Inq
The Bears Cocktail Lounge	1872 W San Carlos St	1/3/2025	CC Payment
Amaya & Mason Lopez	344 Leigh Ave	1/6/2025	Call Out
Amaya & Mason Lopez	344 Leigh Ave	1/6/2025	Voicemail
Daren Prouti	432 Rutland Ave	1/6/2025	Svc-Inq
H&K Auto Sale & Leasing	2257 Stevens Creek Blv	1/6/2025	Follow Up
Pascal Joly	101 Boston Ave	1/6/2025	Call Out
Pascal Joly	101 Boston Ave	1/6/2025	Svc-Inq
Pascal Joly	101 Boston Ave	1/6/2025	eTower
Rosa Tellez	414 Rutland Ave	1/6/2025	Follow Up
Rosa Tellez	414 Rutland Ave	1/6/2025	Miss
Simona Asunsolo	419 Rutland Ave	1/6/2025	Svc-Inq
Zihan Xu	397 Arleta Ave	1/6/2025	Svc-Inq
Arturo Telles	420 Rutland Ave	1/7/2025	Follow Up
Arturo Telles	420 Rutland Ave	1/7/2025	Svc-Inq
Brenda Vieira	545 Laswell Ave	1/7/2025	ON-CALL
Daniel Soto Arellano	314 Rutland Ave	1/7/2025	CC Payment
Fernando Merino	445 Leigh Ave	1/7/2025	Svc-Inq
Fernando Merino	445 Leigh Ave	1/7/2025	CC Payment
Lou Anne Weckesser	426 Raymond Ave	1/7/2025	Svc-Inq
The Bears Cocktail Lounge	1872 W San Carlos St	1/7/2025	Voicemail
The Bears Cocktail Lounge	1872 W San Carlos St	1/7/2025	Follow Up
Alfred Bejarano	368 Leigh Ave	1/9/2025	CC Payment
Collette Rowland	26 Cecil Ave Apt A	1/9/2025	Svc-Inq

Name	Address	Date	Call Type
Collette Rowland	26 Cecil Ave Apt A	1/9/2025	ON-CALL
Barbara Glusker	2037 Olive Ave	1/10/2025	Svc-Inq
Chantale Hansen	485 Irving Ave	1/10/2025	Svc-Inq
David Schneck	484 Arleta Ave	1/10/2025	Svc-Inq
Fay Meleen	84 Boston Ave	1/10/2025	CC Payment
Angel Farias	62 Cleveland Ave	1/13/2025	Svc-Inq
Hector Forero	393 Rutland Ave	1/13/2025	CC Payment
Ivan Cheung	477 Vaughn Ave	1/13/2025	Follow Up
Ivan Cheung	477 Vaughn Ave	1/13/2025	Svc-Inq
Ivan Cheung	477 Vaughn Ave	1/13/2025	Follow Up
Jo-Ann Bonin	374 Raymond Ave	1/13/2025	Svc-Inq
Julia Hyrne	507 Rutland Ave	1/13/2025	ON-CALL
Omar Arroyo	455 Clifton Ave	1/13/2025	ON-CALL
Omar Arroyo	455 Clifton Ave	1/13/2025	CC Payment
Jo-Ann Bonin	374 Raymond Ave	1/14/2025	Dispatch
Jo-Ann Bonin	374 Raymond Ave	1/14/2025	Dispatch
Mexsifood Inc	55 N Bascom Ave	1/14/2025	CC Payment
Obdulia Andrade	2472 Olive Ave	1/14/2025	CC Payment
Elvin Rivera	558 Leland Ave	1/15/2025	CC Payment
Kevin Kelly	54 Topeka Ave	1/15/2025	CC Payment
Arnold Diaz	2073 Elliott St	1/16/2025	CC Payment
Fred Scarpenti	570 Irving Ave	1/16/2025	Update
HMS Property Management	162 Topeka Ave	1/16/2025	SERVICECHA
Jo-Ann Bonin	374 Raymond Ave	1/16/2025	ServiceReq
Joseph Campagna	392 Vaughn Ave	1/16/2025	CC Payment
Judy Steinkraus	534 Rutland Ave	1/16/2025	Bill-Inq
Patricia Balzer	459 Clifton Ave	1/16/2025	Svc-Inq
Richard Wong	55 Boston Ave	1/16/2025	CC Payment
Soon Na	166 Boston Ave	1/16/2025	SERVICECHA
Judy Steinkraus	534 Rutland Ave	1/17/2025	CC Payment
Luce Tamayo	484 Leigh Ave	1/17/2025	Svc-Inq
The Bears Cocktail Lounge	1872 W San Carlos St	1/17/2025	CC Payment
Balachandra Chamarthi	2376 Olive Ave	1/20/2025	Bill-Inq
Balachandra Chamarthi	2378 Olive Ave	1/20/2025	Bill-Inq
Balachandra Chamarthi	2380 Olive Ave	1/20/2025	Bill-Inq
Maira Montes	447 Raymond ave	1/20/2025	CC Payment
Omar Arroyo	455 Clifton Ave	1/20/2025	ServiceReq
Balachandra Chamarthi	2378 Olive Ave	1/21/2025	SvcChange
Brendann Garcia	404 Arleta Ave	1/21/2025	Miss
Brendann Garcia	404 Arleta Ave	1/21/2025	Miss
Crystal Gallegos	102 Topeka Ave # Back	1/21/2025	SvcChange
Gurgan Tamuraziance	2176 Elliott St	1/21/2025	SvcChange
Luce Tamayo	484 Leigh Ave	1/21/2025	Bill-Inq
Mike Festa	192 Cleveland Ave	1/21/2025	CC Payment
Susan Arce	131 Boston Ave	1/21/2025	ON-CALL

Name	Address	Date	Call Type
Dan Cabania Michele/sando	399 Clifton Ave	1/22/2025	ON-CALL
Ilan Sasson	486 Clifton Ave # Front	1/22/2025	Svc-Inq
Lupe J Farfan	417 Clifton Ave	1/22/2025	CC Payment
Quang Phan	477 Clifton Ave	1/22/2025	Svc-Inq
Tyler Wall	102 Brooklyn Ave	1/22/2025	eTower
Jenny Sheng	168 Boston Ave	1/23/2025	NEWSTART
Suyen Padilla	2166 Elliott St	1/23/2025	CC Payment
Juan Mendez	377 Irving Ave	1/24/2025	CC Payment
Ryan's Rentals	2265 Stevens Creek Blv	1/24/2025	SERVICECHA
Tina Cordero	359 Arleta Ave	1/24/2025	CC Payment
Nick Herem	63 Cleveland Ave	1/27/2025	Svc-Inq
Sarah Lau	36 Brooklyn Ave	1/27/2025	CC Payment
Sarah Lau	36 Brooklyn Ave	1/27/2025	Follow Up
Sarah Lau	36 Brooklyn Ave	1/27/2025	Svc-Inq
Silvia Avila	408 Arleta Ave	1/27/2025	Svc-Inq
Teen Challenge	1897 W San Carlos St	1/27/2025	Missing
Erica Gonzalez	433 Leigh Ave	1/28/2025	Svc-Inq
Fred Scarpenti	570 Irving Ave	1/28/2025	Bill-Inq
Fred Scarpenti	570 Irving Ave	1/28/2025	Follow Up
Luce Tamayo	484 Leigh Ave	1/29/2025	SERVICECHA
Suresh Vora	333 Rutland Ave	1/29/2025	Svc-Inq
Don Richards	553 Arleta Ave	1/30/2025	ON-CALL
Eulogio Garcia-Ramirez	432 Raymond Ave	1/30/2025	CC Payment
Ana Lopez	75 Wabash Ave	1/31/2025	Bill-Inq
Corvette Clinic	1850 W San Carlos St	1/31/2025	Svc-Inq
Gail Wilder-Stewart	428 Arleta Ave	1/31/2025	Broken
Rubicela Garcia & Angel Vera	49 Cleveland Ave	1/31/2025	Bill-Inq
Tracy Kolasz	319 Irving Ave	1/31/2025	Bill-Inq
Chris Whitaker	377 Vaughn Ave	2/3/2025	Bill-Inq
Concha Ortiz	452 Raymond Ave	2/3/2025	Svc-Inq
Intempus Realty	30 Topeka Ave	2/3/2025	ServiceReq
Jenny Sheng	168 Boston Ave	2/3/2025	Svc-Inq
Lupe J Farfan	417 Clifton Ave	2/3/2025	ServiceReq
Tracy Kolasz	319 Irving Ave	2/3/2025	Follow Up
Uyen Nguyen	409 Leland Ave	2/3/2025	Svc-Inq
Yolanda Duran	415 Arleta Ave	2/3/2025	SvcChange
Jo-Ann Bonin	374 Raymond Ave	2/4/2025	Follow Up
Jo-Ann Bonin	374 Raymond Ave	2/4/2025	ServiceReq
Shue Pun	518 Raymond Ave	2/4/2025	CC Payment
Fred Scarpenti	570 Irving Ave	2/5/2025	Bill-Inq
Lou Anne Weckesser	426 Raymond Ave	2/5/2025	CC Payment
World Time	2233 Stevens Creek Blv	2/5/2025	Miss
Jenny Sheng	168 Boston Ave	2/6/2025	Bill-Inq
Intempus Realty	30 Topeka Ave	2/7/2025	Follow Up
Lawrence Meraz	433 Arleta Ave	2/7/2025	Extras

Name	Address	Date	Call Type
Matthew Hekkert	99 Topeka Ave	2/7/2025	CC Payment
Uyen Nguyen	409 Leland Ave	2/7/2025	ON-CALL
Alfred Velasquez	447 Irving Ave Apt B	2/10/2025	Svc-Inq
Alfredo Gomes	430 Clifton Ave	2/10/2025	CC Payment
Barry Karnes	380 Clifton Ave	2/10/2025	Bill-Inq
Battaglia Properties	408 Raymond Ave	2/10/2025	Bill-Inq
Carl Rubio	411 Raymond Ave	2/10/2025	Bill-Inq
Cassie Juarez	448 Vaughn Ave	2/10/2025	Svc-Inq
Clyde York	326 Richmond Ave	2/10/2025	Bill-Inq
Dan Ross	2151 Scott St	2/10/2025	Voicemail
Dan Ross	2151 Scott St	2/10/2025	Follow Up
Daniel Lopez	374 Laswell Ave	2/10/2025	Bill-Inq
David & Emily Duran	563 Rutland Ave	2/10/2025	Voicemail
Don Richards	553 Arleta Ave	2/10/2025	Bill-Inq
Elvin Rivera	558 Leland Ave	2/10/2025	Bill-Inq
Eugene Robinson	103 Cleveland Ave	2/10/2025	Bill-Inq
Gerardo Santillan	511 Rutland ave	2/10/2025	CC Payment
Golden State Property Mgmt	95 Cleveland Ave	2/10/2025	Bill-Inq
Grace Amarante	338 Vaughn Ave	2/10/2025	Bill-Inq
Hector Forero	393 Rutland Ave	2/10/2025	Svc-Inq
Jeffrey Harding	357 Laswell Ave	2/10/2025	Bill-Inq
Kenneth J Kramasz	554 Irving Ave	2/10/2025	Bill-Inq
Kile Ley	488 Rutland Ave	2/10/2025	ON-CALL
Luce Tamayo	484 Leigh Ave	2/10/2025	Svc-Inq
Marcella Ortega	367 Leigh Ave # B	2/10/2025	Bill-Inq
Marcosa Santos	83 Brooklyn Ave	2/10/2025	CC Payment
Margarete Huang	23 Cecil Ave	2/10/2025	NEWSTART
Maria Papadopoulos	336 Leland Ave	2/10/2025	ON-CALL
Ryan's Rentals	2265 Stevens Creek Blvd	2/10/2025	Miss
Suyen Padilla	2166 Elliott St	2/10/2025	Bill-Inq
Tracy Kolasz	319 Irving Ave	2/10/2025	Svc-Inq
Ana Lopez	75 Wabash Ave	2/11/2025	Bill-Inq
Carol Ryall	72 Boston Ave	2/11/2025	CC Payment
Dan Ross	2151 Scott St	2/11/2025	Bill-Inq
Fred Scarpenti	570 Irving Ave	2/11/2025	Bill-Inq
Mike Festa	192 Cleveland Ave	2/11/2025	Svc-Inq
Pamela Stevens	388 Richmond Ave	2/11/2025	Voicemail
Ed Romano	398 Clifton Ave	2/12/2025	Bill-Inq
Juan Mendez	377 Irving Ave	2/12/2025	Svc-Inq
Cherie Cervantes	369 Irving Ave	2/13/2025	eTower
James Ciarico	142 Boston Ave	2/13/2025	Bill-Inq
John Sapone	351 Leland Ave	2/13/2025	Svc-Inq
Maria Villalobos	319 Richmond Ave	2/13/2025	Svc-Inq
Provident Property Manager	128 Brooklyn Ave	2/13/2025	Bill-Inq
Tony Hui	445 Leland Ave	2/13/2025	Bill-Inq

Name	Address	Date	Call Type
Alfred Bejarano	368 Leigh Ave	2/14/2025	ON-CALL
Isaac Sanchez	494 Clifton Ave	2/14/2025	Cancel SVC
Juan Palacios	51 Topeka Ave	2/14/2025	Bill-Inq
Luciano Esquibel	536 Leland Ave	2/14/2025	Bill-Inq
Mike Bromberg	540 Leland Ave	2/14/2025	Bill-Inq
Alfred Bejarano	368 Leigh Ave	2/17/2025	Cancel SVC
Cherie Cervantes	369 Irving Ave	2/17/2025	ServiceReq
Geisell Garcia	345 Clifton Ave	2/17/2025	Svc-Inq
Luce Tamayo	484 Leigh Ave	2/17/2025	Svc-Inq
Mon Lin	2370 Olive Ave # 2372	2/17/2025	Dispatch
Fay Meleen	84 Boston Ave	2/18/2025	Bill-Inq
Michelle Murray	69 Topeka Ave	2/18/2025	Svc-Inq
Julie O'connor	2063 Olive Ave	2/19/2025	Svc-Inq
Fred Sotello	561 Laswell Ave	2/21/2025	Bill-Inq
Joette Joseph	369 Richmond Ave	2/21/2025	ON-CALL
Joette Joseph	371 Richmond Ave	2/21/2025	ON-CALL
Lucia Bracamontes	2175 Scott St	2/21/2025	CC Payment
Alfred Bejarano	368 Leigh Ave	2/24/2025	ServiceReq
Belen Palmer	335 Leigh Ave	2/24/2025	Bill-Inq
Geisell Garcia	345 Clifton Ave	2/24/2025	Svc-Inq
Maria Papadopoulos	336 Leland Ave	2/24/2025	Bill-Inq
Peter Draper	146 Brooklyn Ave	2/24/2025	Svc-Inq
Eduardo Guerrero	98 Cleveland Ave	2/25/2025	Missing
Filomena Ritter	562 Leland Ave	2/25/2025	Svc-Inq
Kenny Huang	346 Irving Ave	2/25/2025	Bill-Inq
Mark Reynolds	383 Leland Ave	2/25/2025	Svc-Inq
Rosa Tellez	414 Rutland Ave	2/25/2025	Bill-Inq
Thelonious Aull	473 Rutland Ave # 1/2	2/25/2025	Cancel SVC
Tracey Malak	30 Boston Ave	2/25/2025	Svc-Inq
Juan Ornelas	10 Cecil ave	2/26/2025	ON-CALL
Leonard Cattivera	525 Raymond Ave	2/26/2025	Svc-Inq
Auto Center West	1930 W San Carlos St	2/27/2025	Broken
Margaret Faherty	2261 Bailey Ave	2/27/2025	CC Payment
Cindy Foreman	547 Irving Ave	2/28/2025	Bill-Inq
David Schneck	484 Arleta Ave	2/28/2025	SERVICECHA
Eduardo Guerrero	98 Cleveland Ave	2/28/2025	Follow Up
Auto Center West	1930 W San Carlos St	3/3/2025	Follow Up
Darryl Bickley	376 Raymond Ave	3/3/2025	CC Payment
Darryl Bickley	376 Raymond Ave	3/3/2025	CC Payment
David Mease	402 Rutland Ave 1/2	3/3/2025	Svc-Inq
Guadalupe Lucero-Sanchez	462 Clifton Ave	3/3/2025	Cancel SVC
Teen Challenge	1897 W San Carlos St	3/3/2025	Svc-Inq
Yvet Aguayo	14 Topeka Ave	3/3/2025	CC Payment
David Mease	402 Rutland Ave 1/2	3/4/2025	Follow Up
David Mease	402 Rutland Ave 1/2	3/4/2025	Follow Up

Name	Address	Date	Call Type
Fay Meleen	84 Boston Ave	3/4/2025	Bill Compl
Henrietta Agerbon	358 Arleta Ave	3/4/2025	ON-CALL
Thelonious Aull	473 Rutland Ave # 1/2	3/4/2025	ServiceReq
Tony Ly	457 Raymond Ave	3/4/2025	Miss
David Orvick	77 Wabash Ave	3/5/2025	Cancel SVC
David Orvick	77 Wabash Ave	3/5/2025	Update
Maria Guadalupe Mondrago	494 Clifton Ave	3/5/2025	NEWSTART
Teen Challenge	1897 W San Carlos St	3/5/2025	Svc-Inq
Tony Ly	457 Raymond Ave	3/5/2025	Follow Up
Amercian Way	110 N Bascom Ave	3/6/2025	ON-CALL
Andrew Carlasio	499 Clifton Ave	3/6/2025	NEWSTART
Jennifer Thomas	8 Topeka Ave	3/6/2025	Bill-Inq
Maria Guadalupe Mondrago	494 Clifton Ave	3/6/2025	Follow Up
Tina Cordero	359 Arleta Ave	3/6/2025	Bill-Inq
Vincent Robinson	39 Wabash Ave	3/6/2025	ON-CALL
Vincent Robinson	39 Wabash Ave	3/6/2025	Follow Up
Penelope Chaconas	516 Irving Ave	3/7/2025	Svc-Inq
Sabahete Kraja	549 Leland Ave	3/7/2025	Svc-Inq
Teen Challenge	1897 W San Carlos St	3/7/2025	Call Out
Tina Cordero	359 Arleta Ave	3/7/2025	CC Payment
Angel Farias	437 Laswell Ave	3/10/2025	CC Payment
Angel Farias	439 Laswell Ave	3/10/2025	CC Payment
Clayton Schulz	498 Clifton Ave	3/10/2025	Svc-Inq
Clayton Schulz	498 Clifton Ave	3/10/2025	Svc-Inq
Elvin Rivera	558 Leland Ave	3/10/2025	CC Payment
Hao Pham	2101 Scott St	3/10/2025	Miss
Kalene Paz	553 Rutland Ave	3/10/2025	SERVICECHA
Pamela Stevens	394 Richmond Ave	3/10/2025	Svc-Inq
Pro Style Barber Shop	416 S Bascom Ave	3/10/2025	Svc-Inq
Pro Style Barber Shop	416 S Bascom Ave	3/10/2025	Bill-Inq
Teen Challenge	1897 W San Carlos St	3/10/2025	Svc-Inq
Hao Pham	2101 Scott St	3/11/2025	Follow Up
Hao Pham	2101 Scott St	3/11/2025	Follow Up
Marco Orantes	2145 Scott St Apt 1	3/11/2025	Cancel SVC
Steven Harris	2217 Bailey Ave	3/11/2025	ON-CALL
Tina Cordero	359 Arleta Ave	3/11/2025	Svc-Inq
Josephine Lam	358 Rutland Ave Apt 3	3/12/2025	eTower
Josephine Lam	358 Rutland Ave Apt 3	3/12/2025	Follow Up
Rayin Lee	420 Raymond Ave	3/12/2025	eTower
Rex Parker	389 Vaughn Ave	3/12/2025	ON-CALL
Tim Goulart	387 Raymond Ave	3/12/2025	Bill-Inq
Atlantis Properties	411 Clifton Ave	3/13/2025	Svc-Inq
Mike Festa	192 Cleveland Ave	3/13/2025	Bill-Inq
Renee Sullivan	357 Rutland Ave	3/13/2025	Svc-Inq
Robert Golshan	487 Clifton Ave	3/13/2025	NEWSTART

Name	Address	Date	Call Type
Sarah Lau	36 Brooklyn Ave	3/13/2025	CC Payment
Teen Challenge	1897 W San Carlos St	3/13/2025	Svc-Inq
Andrew Carlasio	499 Clifton Ave	3/14/2025	Svc-Inq
Geisell Garcia	345 Clifton Ave	3/14/2025	Follow Up
Geisell Garcia	345 Clifton Ave	3/14/2025	Svc-Inq
Joseph Campagna	392 Vaughn Ave	3/14/2025	CC Payment
Justin Martinson	487 Clifton Ave	3/14/2025	Call Out
Robert Golshan	487 Clifton Ave	3/14/2025	ServiceReq
Robert Golshan	487 Clifton Ave	3/14/2025	ServiceReq
Robert Golshan	487 Clifton Ave	3/14/2025	Update
Daniel Lam	392 Irving Ave	3/17/2025	Miss
Inez Mendoza	444 Rutland Ave	3/17/2025	Svc-Inq
Obdulia Andrade	2472 Olive Ave	3/17/2025	CC Payment
Rex Parker	389 Vaughn Ave	3/17/2025	Svc-Inq
Vincent Robinson	39 Wabash Ave	3/17/2025	Cancel SVC
Inez Mendoza	444 Rutland Ave	3/18/2025	Svc-Inq
Juan Jimenez	552 Laswell Ave	3/18/2025	Call Out
Juan Jimenez	552 Laswell Ave	3/18/2025	Cancel SVC
Belinda Schmidt	333 Laswell Ave	3/19/2025	ServiceReq
David Arriaga	481 Laswell Ave	3/19/2025	ON-CALL
Rick Finamore	552 Laswell Ave	3/19/2025	Svc-Inq
Stephanie Hubbard	487 Rutland Ave	3/20/2025	Broken
Gabby Squarcia	39 Wabash Ave	3/21/2025	NEWSTART
Lupe J Farfan	417 Clifton Ave	3/21/2025	CC Payment
Rosa Tellez	414 Rutland Ave	3/21/2025	ON-CALL
Atlantis Properties	411 Clifton Ave	3/24/2025	Svc-Inq
Brian Gilligan	310 Arleta Ave	3/24/2025	ON-CALL
Garima Prasad	417 Vaughn Ave	3/24/2025	eTower
Garima Prasad	417 Vaughn Ave	3/24/2025	Follow Up
Alexander McNulty	388 Rutland Ave # 1/2	3/25/2025	Follow Up
Alexander McNulty	388 Rutland Ave # 1/2	3/25/2025	Call Out
E Luna	34 Cecil Ave	3/25/2025	Miss
Eulogio Garcia-Ramirez	432 Raymond Ave	3/25/2025	CC Payment
Jacob Brown & Xin Chen	523 Irving Ave	3/25/2025	Broken
Joseph Cabral	139 Wabash Ave	3/25/2025	Svc-Inq
Juan Ornelas	10 Cecil ave	3/25/2025	Svc-Inq
Kendall Whitson	322 Leland Ave	3/25/2025	Miss
Marcelina Baron	480 Raymond Ave	3/25/2025	SERVICECHA
Olivia Chang	362 Irving Ave	3/25/2025	ServiceReq
Rex Parker	389 Vaughn Ave	3/25/2025	ON-CALL
Richard Wong	55 Boston Ave	3/25/2025	Svc-Inq
Robert Orr	509 Leland Ave	3/25/2025	Svc-Inq
Scott Barth	403 Leland Ave	3/25/2025	Cancel SVC
Selena Mccarty	388 Rutland Ave	3/25/2025	NEWSTART
E Luna	34 Cecil Ave	3/26/2025	Follow Up

Name	Address	Date	Call Type
Mohammadreza Paraan	27 Cecil Ave	3/26/2025	ON-CALL
Mohammadreza Paraan	27 Cecil Ave	3/26/2025	SERVICECHA
Pskrish Property , LLC	145 Topeka Ave	3/26/2025	Other
Suyen Padilla	2166 Elliott St	3/26/2025	CC Payment
Aditya Vaidya	403 Leland Ave	3/27/2025	NEWSTART
Alexander McNulty	388 Rutland Ave # 1/2	3/28/2025	ServiceReq
Alexander McNulty	388 Rutland Ave # 1/2	3/28/2025	ServiceReq
Daniel Soto Arellano	314 Rutland Ave	3/28/2025	Svc-Inq
Greg Tomassian	323 Clifton Ave	3/28/2025	ON-CALL
Rubicela Garcia & Angel Vera	49 Cleveland Ave	3/28/2025	Svc-Inq
Schwartz Brothers LLC (owne	2121 Scott St	3/28/2025	Svc-Inq
Alexander McNulty	388 Rutland Ave # 1/2	3/31/2025	ServiceReq
Amercian Way	110 N Bascom Ave	3/31/2025	Svc-Inq
Amercian Way	110 N Bascom Ave	3/31/2025	Miss
Ana Lopez	75 Wabash Ave	3/31/2025	CC Payment
Juan Mendez	377 Irving Ave	3/31/2025	CC Payment
Leonor Del Toro	180 Boston Ave # A	3/31/2025	Cancel SVC
Michael Stebelski	521 Leland Ave	3/31/2025	ServiceReq
Selena Mccarty	388 Rutland Ave	3/31/2025	Follow Up
Selena Mccarty	388 Rutland Ave	3/31/2025	Svc-Inq
Tran Burns	70 Topeka Ave	3/31/2025	Cancel SVC
Tran Burns	70 Topeka Ave	3/31/2025	ServiceReq



Missed Pickup Details

CustID	Miss on:	Notes:
2267030001	32G-TR	Please return to svc Tr
0948960001	32G-TR	Please return and service 1-32gl MC cart-missed on monday
0947010001	32G-TR	Please service on the curb
0942100001	20G-TR	Please return and service 1-20gl TR cart-missed on monday
0936010001	32G-TR	Please return and service 1-32gl MC cart-missed on monday



Special Events

During Q1 2025 there were no special events held.